



HM Prison &
Probation Service

Action Plan: HMP/YOI Thorn Cross

Action Plan Submitted: 24th August 2023

A Response to the HMIP Inspection: 2nd – 19th May 2023

Report Published: 14th August 2023

INTRODUCTION

HM Inspectorate of Prisons (HMIP) and HM Inspectorate of Probation for England and Wales are independent inspectorates which provide scrutiny of the conditions for, and treatment of prisoners and offenders. They report their findings for prisons, Young Offender Institutions, and effectiveness of the work of probation, and youth offending services across England and Wales to Ministry of Justice (MoJ) and His Majesty's Prison and Probation Service (HMPPS). In response to the report HMPPS / MoJ are required to draft a robust and timely action plan to address the priority and key concerns. Action plans provide specific steps and actions to address the priority and key concerns, that are clear, outcome focussed, measurable, achievable, and relevant with the owner and timescale of each step clearly identified. Action plans are sent to HMIP and published on the GOV.UK website. Progress against the implementation and delivery of the action plans will also be monitored and reported on.



ACTION PLAN: HMCIP REPORT

ESTABLISHMENT: HMP/YOI THORN CROSS

1. Rec No	2. Concerns	3. Response Action Taken/Planned	4. Responsible Owner	5. Target Date
	Priority concerns			
1	<p>Almost all prisoners we spoke to reported disrespectful and dismissive treatment by a small number of staff in the offender management unit (OMU).</p>	<p>HMP/YOI Thorn Cross have changed the framework for ROTL. This will allow for a shorter timeframe to access ROTL, depending on external reports being available. HMP/YOI Thorn Cross have also trained all peer mentors who will be fully briefed and are able to answer generic queries from peers.</p> <p>HMP/YOI Thorn Cross will develop a communications campaign in relation to the vital work produced in the OMU. This will be a rolling programme of events across the north west which will help to improve prisoner perceptions.</p> <p>HMP YOI Thorn Cross will promote data showing the benefits and opportunities at HMP/YOI Thorn Cross. Regular briefings will be provided on the achievements and work of the OMU.</p> <p>HMP/YOI Thorn Cross will add 2 additional Offender Management Unit (OMU) clinics to the week, which means prisoners can access a Prison Offender Manager and Case Administrator every Monday, Wednesday, and Friday. This will allow a quicker interface allaying worries around progression of application to Release on Temporary Licence (ROTL) and the concerns raised by the inspectors.</p> <p>HMP/YOI Thorn Cross have started to deliver a rolling training package to Prisoner Offender Managers (POMS) alongside regular supervision. This will include a focus on communicating to prisoners to help change the negative prisoner perceptions.</p>	Governor	<p>Complete</p> <p>September 2023</p> <p>September 2023</p> <p>September 2023</p> <p>Complete and rolling training/supervision</p>



3	<p>The quality of food served from the main kitchen was poor and prisoners had fewer opportunities to do their own cooking than in similar prisons.</p>	<p>A full review of food will be conducted at HMP/YOI Thorn Cross, which includes exploring options into enabling prisoners to buy fresh food to cook. A term of reference will be established and will take into account quality, provision and views of prisoners. An action plan will be created following the review and actions will be discussed at consultation meetings with prisoners. Findings from the review will also be discussed with the national catering manager.</p>	Governor	December 2023
4	<p>Leaders had not developed a strategy to support prisoners' personal development and did not have a common set of topics or values that they wanted to teach or introduce to them before release. Prisoners' grasp of values in modern Britain was superficial. Prisoners could not describe what they had learned to prepare themselves for their return to their communities. Teachers had not helped prisoners to improve their understanding of equality and diversity.</p>	<p>HMP/YOI Thorn Cross will develop and implement an establishment Personal Development strategy which will map the current curriculum, identify gaps, and implement provision to fill those gaps. Senior leaders will work with the education provider, gymnasium, land-based provision (farms and gardens), library, chaplaincy and workshops to identify personal development routeways across the establishment.</p> <p>HMP/YOI Thorn Cross will work with the education provider and workshops to review the current British Values provision to identify gaps and omissions. HMP/YOI Thorn Cross will also develop and implement a Prevent curriculum to ensure prisoners can recognise and keep themselves safe in the community and online from radicalisation and extremism.</p> <p>HMPYOI Thorn Cross will review the education provider curriculum to identify opportunities to embed equality and diversity, flagging these in schemes of learning and lesson plans. Education Managers will complete 'learner walks' to quality assure the embedding of equality and diversity across the education curriculum.</p>	Governor	<p>December 2023</p> <p>December 2023</p>
5	<p>There were weaknesses in public protection arrangements. The interdepartmental risk management meeting did not routinely consider all prisoners who presented the greatest risk before their release. Oversight of arrangements to monitor prisoners' mail and telephone calls was not robust.</p>	<p>The Public Protection assurance tool has been updated and a quarterly meeting scheduled with the Governor to discuss Multi-Agency Public Protection Arrangements (MAPPA), Violent and Sex Offender Register (VISOR), child safeguarding, harassment and public protection measures and interception of communication.</p>	Governor	September 2023



