




Sundance Spas and Jacuzzi Hot Tubs	
Aspect	Details
Images	
Alert Number	2301-0007
Product Type	Electrical appliances and equipment – Hot Tubs and Jacuzzis
Product Identifiers	Affected models include Jacuzzi® J-200™, J-300™, J-400™ and J-500™ Collection hot tubs and Sundance® Spas 680™, 780™, 880™ and 980™ Series spas manufactured between July 29, 2021, and February 9, 2022.
Product Description	Freestanding spas and jacuzzis. The model number and serial number are engraved into a silver plate in the equipment bay of the hot tub.
Country of Origin	Mexico
Counterfeit	No
Risk Level	Low
Risk Type	Burns
Risk Description	Minor cracks in the sensor thermistor chip may reduce electrical resistance in the thermistor, causing the temperature sensor to relay incorrect water temperatures (but not >46C°). This can cause the water to be hotter than the set temperature, presenting a risk of burns and injuries. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	Owners of affected spas in the UK have been contacted directly by the manufacturer or via distributors to arrange the replacement of the sensor (part # 6600-551). Owners who own an affected unit and have not yet had their sensor replaced should use an accurate external thermometer to confirm the water temperature prior to entering the hot tub until the hot tub is confirmed not to have the affected temperature sensor.
Online Marketplace	N/A
Notifier	Local Authority Trading Standards