




LiveMoor 28L Wax Melter	
Aspect	Details
Product Images	
Alert Number	2308-0054
Product Type	Electrical appliances and equipment – Wax Melter / Catering Hot Water Urn
Product Identifiers	Model Number: VIC-WBU28 Sales period: June 2023 – August 2023
Product Description	Stainless steel wax melter / hot water urn with 28L capacity.
Country of Origin	China
Counterfeit	No
Risk Level	High
Risk Type	Fire
Risk Description	The product presents a high risk of fire as the earthing arrangements were insufficient, which could allow accessible metal parts to become live under fault conditions and internal components to overheat. Sharp edges and burrs were also present around the handles, which presents a risk of cuts and injuries to the user. The product also required improvements to marking, labelling and documentation. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	The product has been recalled from end users by LiveMoor. For further information, access the LiveMoor website at the following link: https://www.livemoor.co.uk/products/stainless-steel-wax-melter-28l
Online Marketplace	N/A
Notifier	Local Authority Trading Standards