## Common Errors 603 and 602

* Multiple dates recorded – firstly at the top of the UCD603, which the Work Coach will look at and use to ask the claimant for failure reason.​
* Then at Part 2 – there should only be one “mandation” in effect, until a Decision Maker decision has been made. Multiple dates leads to inconsistencies in the prior notification requirement, and casts doubt on what was the claimant notified.​
* Evidence of “recycling” UCD603 as notes left on from previous doubt referrals. Date form completed at part 9 is before the failure date recorded at part 2.​
* Casts doubt over the accuracy and would it be safe to proceed.​
* Incomplete – whole sections left blank.​
* Missing UCD604