




Joule Victorum PrePlumb Hot Water Tank	
Aspect	Details
Images	
Alert Number	2308-0023
Product Type	Electrical appliances and equipment - Pre-plumbed hot water cylinder and back up heater
Product Identifiers	Brand: Joule Victorum Affected UK product codes: TUVI-3-200-L2C and TUVI-2-200-L2C
Product Description	A grey hot water cylinder with a white box saying 'victorum' on the front and external piping.
Country of Origin	Ireland
Counterfeit	Genuine
Risk Level	Low
Risk Type	Fire
Risk Description	<p>The product has been recalled for repair as it has been identified that if there is a loss of water from the system, then the back-up heater continues to rise in temperature, causing the hot outer insulation material to break down. This could potentially lead to a fire.</p> <p>The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.</p>
Corrective Measures	Recall of the product from end users. Warning consumers of the risks. Affected customers should be contacted to have a qualified engineer visit their home. A software update to the heat pump will be performed.
Online Marketplace	N/A
Notifier	Local Authority Trading Standards