United Kingdom Emissions Trading Scheme

Mets Account

As per our last communications, your nominated primary contact will receive an invitation after 1200 hrs on Monday 31 July 2023, to claim their account in METS and begin adding additional users.

Once your account has been made active in METS by the OPRED migration team, you will be able to access your dashboard. Once active please check each installations permit to ensure that all the correct documents are attached to the active permit as expected. This can be done by navigating to the accounts section (at the top of the page) from your dashboard and clicking on each individual account.

If there is an issue with the documents attached, or there is a separate issue, please contact OPRED at opred@energysecurity.gov.uk to discuss. We strongly advise that the documents attached to each active account are reviewed to ensure these are the most up to date. Any out-of-date documents should be updated/deleted in the next variation to the permit.

If you have not received an invitation by the middle of August 2023, please contact OPRED at the above address to request an invitation email.

Familiarisation and training in using METS.

METS is an intuitive application and once you become familiar with it you should find it easy to navigate. The project team have put together some webinars which will help you set up your account with two-factor authentication and guide you through navigating your METS dashboard, searching for an installation account, managing users and contacts, and managing your tasks such as notifications and variations. Links are provided below for the webinars.

Setting up your account
Guidance on creating and activating your account on METS.
Setting Up Two Factor Authentication
Guidance on downloading, setting up and using a two-factor authentication app to sign in, with information on how to troubleshoot common issues.

The following apps can also be used for the two-factor authentication.

- Microsoft Authenticator
- Google Authenticator
- Okta Verify
- Twilio Authy Authenticator
- FreeOTP Authenticator

Using the dashboard, account search, user, and task management
Guidance on viewing and assigning tasks, searching for accounts, and managing users and tasks once your account has been activated.

Further guidance and supporting information
Manage your UK ETS reporting service guidance.

Guidance on finding contact details for the UK ETS regulators, information on important legislation for the reporting service and supporting guidance on GOV.UK.

METS OPRED Helpdesk

A helpdesk is set up to assist users with onboarding and other queries. Please contact opred@energysecurity.gov.uk for assistance if required.