

Product Recall

Prism Zenso 5 Amp USB Charging Tower	
Aspect	Details
Images	Wash Sucress 10.6 010 IN TOWER UNIT Wash Sucress 10.7 010 IN TOWER UNIT Wash Sucres
Alert Number	2307-0183
Product Type	Electrical appliances and equipment - Charging Tower
Product Identifiers	The product code shown on the price sticker and the receipt will be either 394186, 394188 or 437937. The model number on the base of the product will begin with; ELE-5141.
Product Description	USB charger tower unit in black. The product was on sale in TK Maxx and Homesense stores, and online at tkmaxx.com, between January 2023 and June 2023.
Country of Origin	China
Counterfeit	No
Risk Type	Electric shock
Risk Description	The product presents a risk of electric shock as it does not comply with the standard BS 1363. The plug portion and/or pins do not meet with dimensional requirements. There is no fuse link where required and the product does not meet the electric strength test. A single pin insertion is also possible. The plug and power cord do not meet requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	Recall of the product from end users. For more information, please see: https://www.tkmaxx.com/uk/en/product-recall-zenso-five-amp-usb-charging-tower-unit
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts