

# Close your Dart Charge account

Please allow 10 working days for us to process this form. We will write to you to tell you when your account has been closed.

When your account closes you will be charged the full rate for crossings made using the vehicles previously registered to your account. You risk a penalty charge notice if you do not make a crossing payment on time.

### About you

Dart Charge

account number

Last name

Address line 1

Address line 2

Town / City

Postcode

Phone number

Email address\*

Signature

Signature

Please write clearly in CAPITALS



### Refunds

Any credit balance will be refunded to the credit or debit card on the account. If the card on the account has expired or is invalid a cheque will be issued to the name and address on the account.

#### What to do now

Send this form to: Dart Charge P.O. Box 309 Leeds LS11 1HJ Ensure that you pay the correct postage when sending your form.

## **About Dart Charge**

National Highways are authorised to collect the road user charge on behalf of the Secretary of State for Transport of Great Minster House, 33 Horseferry Road, London, SW1P 4DR. The Account, Local Resident Discount Scheme and online service are operated on National Highways behalf by Conduent Public Sector UK Ltd, PO Box 309, Leeds, LS11 1HJ - Registered in England and Wales, Number 02840514.

All personal data will be processed in accordance with GDPR and our privacy policy which can be found online at:

dartford-crossing-charge.service.gov.uk/Static/TermsAndConditions