



Trade Remedies Authority
North Gate House, 4th Floor
21-23 Valpy Street
Reading
RG1 1AF

Ref: 01-23/24
16 May 2023

Freedom of Information Request: Cloud Infrastructure

Thank you for your email of 26 April in which you requested the following information:

- The duration of time utilising cloud infrastructure.
- The criteria used to choose a cloud provider.
- The percentage of infrastructures employing cloud services.
- The supplier of cloud infrastructures used. (AWS/Oracle/Azure etc.)
- Case studies highlighting the successful implementation of the 'Cloud-first' strategy.
- The uptime of the cloud infrastructure.
- The annual budget over the last five years for IT-managed services
- Please provide the percentage spent on cloud-managed services.

Under the Freedom of Information Act 2000 ('the Act'), you have the right to:

- know whether we hold the information you require
- be provided with that information (subject to any exemptions under the Act which may apply).

Our response is as follows:

The duration of time utilising cloud infrastructure.

The TRA-inherited cloud infrastructure was created on 29th June 2018. For your information, the TRA was established on 1st June 2021.

The criteria used to choose a cloud provider.

The TRA does not hold this information.

The percentage of infrastructures employing cloud services.

100%

The supplier of cloud infrastructures used (AWS/Oracle/Azure etc.).

Microsoft O365, Azure and Amazon Web Services.

Case studies highlighting the successful implementation of the 'Cloud-first' strategy.

The TRA does not hold this information.

The uptime of the cloud infrastructure.

99.9%.

The annual budget over the last five years for IT-managed services.

Since its creation on 1st June 2021, the TRA's annual budget for IT-managed services has been £375,000.

Please provide the percentage spent on cloud-managed services.

100%.

Appeals procedure

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original request and should be addressed to Knowledge and Information Management:

Knowledge and Information Management
Trade Remedies Authority
4th Floor, Northgate House
21-23 Valpy Street
Reading
London
RG1 1AF

Email: InformationRights@traderemedies.gov.uk

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Yours sincerely,

Information Rights

Trade Remedies Authority

E: InformationRights@trade.remedies.gov.uk