



Enforcement Undertaking Summary

Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

Date Enforcement Undertaking starts	30 December 2022
Date by which all actions specified in the Enforcement Undertaking must be completed	31 March 2023

Name of business:	Zaptec UK Limited
Company registration number: (if applicable)	13185808
Address: (including postcode)	5 Barber Street Broseley TF12 5NR

Model(s) or type(s) of charge point covered by the Enforcement Undertaking
1. Zaptec Go (UK 7kW variant)
Technical requirement(s) addressed in the Enforcement Undertaking
1. Regulation 12 (Security) – Part

Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
Action(s) to secure that the breach(es) do not continue or recur.			
Zaptec Go (UK 7kW variant)	Regulation 12 (Security) – Part	Updating of the boot loader and associated firmware .	31 March 2023
Zaptec Go (UK 7kW variant)	Regulation 12 (Security) – Part	Add device-level encryption.	31 March 2023
Zaptec Go (UK 7kW variant)	Regulation 12 (Security) – Part	Addition of security log.	31 March 2023
Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.			
Zaptec Go (UK 7kW variant)	Regulation 12 (Security) – Part	The Zaptec app will be updated to provide this functionality and will be made available to all charge point owners.	31 March 2023
Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).			
No actions offered.			
How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:			
A reference to the Enforcement Undertaking will be made in the statement of compliance.			

The following installers/distributors have Enforcement Undertakings in place for charge points within scope of the actions outlined above, which have now expired.

Name of business	Company Registration No. (if applicable)	Registered Address	Date Enforcement Undertaking in effect
City Electrical Factors Limited	336408	Georgina Mackie House 141 Farmer Ward Road	27 April 2023 to 31 January 2024

		Kenilworth Warwickshire CV8 2SU	
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