



Enforcement Undertaking Summary

Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below.

Where an Enforcement Undertaking includes technical requirements in Schedule 1 of the Regulations, the actions will not take effect until after 30 December 2022, when Schedule 1 comes into force.

Date Enforcement Undertaking accepted	30 June 2022
Date by which all actions specified in the Enforcement Undertaking must be completed	31 October 2022 (end date extended from 30 September 2022)

Name of business:	Zaptec UK Ltd
Company registration number: (if applicable)	13185808
Address: (including postcode)	5 Barber Street Broseley United Kingdom TF12 5NR

Model(s) or type(s) of charge point covered by the Enforcement Undertaking
1. Zaptec Go
2. Zaptec Pro
Technical requirement(s) addressed in the Enforcement Undertaking

1. Regulation 10 (Off-Peak Charging)

2. Regulation 11 (Randomised Delay)

Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
Action(s) to secure that the breach(es) do not continue or recur.			
Zaptec Go and Zaptec Pro	Regulation 10, 11	Zaptec has developed updated smartphone apps to provide the required functionality and will make this available for download via the relevant app stores. Zaptec has developed updated firmware to provide the required functionality.	30 September 2022
Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.			
Zaptec Go and Zaptec Pro	Regulation 10, 11	Unfortunately, it has not been possible to update the firmware of chargers currently held in stock, as they must be powered up and online in order to be updated. There is therefore a risk that an ex-stock charger may not be compliant at the point of sale, but this can be easily corrected before first use.	30 September 2022
Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).			
How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:			
The statement of compliance will refer to the Enforcement Undertaking.			