



Enforcement Undertaking Summary

Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below.

Where an Enforcement Undertaking includes technical requirements in Schedule 1 of the Regulations, the actions will not take effect until after 30 December 2022, when Schedule 1 comes into force.

Date Enforcement Undertaking accepted	30 June 2022
Date by which all actions specified in the Enforcement Undertaking must be completed	30 December 2024

Name of business:	Ford Motor Company
Company registration number: (if applicable)	235446
Address: (including postcode)	Ford Motor Company Ltd. Arterial Road Laindon Essex SS15 6EE

Model(s) or type(s) of charge point covered by the Enforcement Undertaking
1. Ford Connected Wallbox
Technical requirement(s) addressed in the Enforcement Undertaking

1. Regulation 5.2(c) (Smart Functionality)
2. Regulation 9.3(a) (Measuring System)
3. Regulation 10.2 and 3(b) (Off-Peak Charging)
4. Regulation 11.1-3 (Randomised Delay)
5. Regulation 12 (Security) – Part

Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
Action(s) to secure that the breach(es) do not continue or recur.			
Ford Connected Wallbox	Regulation 5.2(c)	Firmware and WebApp development to notify user when DSR controls and can be overridden.	30 December 2024
Ford Connected Wallbox	Regulation 9.3(a)	Firmware development to provide power values to DSR.	30 December 2024
Ford Connected Wallbox	Regulation 10.2, 10.3(b)	Firmware and WebApp development to notify user when DSR controls and can be overridden	30 December 2024
Ford Connected Wallbox	Regulation 11.1-3	Firmware and backend and WebApp development to support randomised delay, notify the user and can be overridden.	30 December 2024
Ford Connected Wallbox	Regulation 12	New hardware and firmware development for protection against attack with security log and push notification to the owner. Backend and WebApp development to notify the owner when firmware updates.	30 December 2024
Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.			
Not applicable at this time.			
Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).			
Not applicable at this time.			
How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:			
The statement of compliance will reflect the areas of non-compliance.			

The following installers/distributors have Enforcement Undertakings in place for charge points within scope of the actions outlined above.

Name of business	Company Registration No. (if applicable)	Registered Address	Date Enforcement Undertaking in effect
British Gas New Heating Limited	06723244	Millstream Maidenhead Road Windsor Berkshire SL4 5GD	05 October 2022 to 30 December 2024