



Enforcement Undertaking Summary

Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below.

Where an Enforcement Undertaking includes technical requirements in Schedule 1 of the Regulations, the actions will not take effect until after 30 December 2022, when Schedule 1 comes into force.

Date Enforcement Undertaking accepted	06 March 2023
Date by which all actions specified in the Enforcement Undertaking must be completed	01 November 2025

Name of business:	EV Box UK and Ireland Limited
Company registration number: (if applicable)	10141758
Address: (including postcode)	First Floor 21 Beauford Court Roebuck Way Knowlhill Milton Keynes MK5 8HL

Model(s) or type(s) of charge point covered by the Enforcement Undertaking
1. EVBox Elvi – Residential AC Charging stations
Technical requirement(s) addressed in the Enforcement Undertaking
1. Regulation 9.1 and 3(a)(b) (Measuring System)

2. Regulation 10.1 (Off-Peak Charging)
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3. Regulation 11 (Randomised Delay)

4. Regulation 13.1 and 3 (Assurance)

5. Regulation 12 (Security) – Part

Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
Action(s) to secure that the breach(es) do not continue or recur.			
EVBox Elvi	Regulation 9.1(b), 9.3(a)(b) 10.1, 11, 12, 13.1 and 13.3	The EVBox Elvi is no longer available for sale by EV Box UK and Ireland Limited. This Enforcement Undertaking is for warranty replacements only.	01 November 2025
Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.			
See below			
Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).			
It will not be the case that third parties will suffer a loss by paying the higher cost associated with a charge point compliant with the 2021 Regulations whilst receiving only a charge point that complies with the requirements pertaining until 30 June 2022 or until 30 December 2022 (as the case may be).			
How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:			
All stations that fall within scope of this Enforcement Undertaking will be given with a statement of compliance (or non-compliance as the case may be and as highlighted per the Enforcement Undertaking) to this Regulation as part of the product documentation.			