



## Enforcement Undertaking Summary

### Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

Date Enforcement Undertaking starts	30 December 2022
Date by which all actions specified in the Enforcement Undertaking must be completed	30 September 2023

<b>Name of business:</b>	E.ON Energy Solutions Limited
<b>Company registration number:</b> (if applicable)	03407430
<b>Address:</b> (including postcode)	E.ON Energy Solutions Limited Westwood Way Westwood Business Park Coventry CV4 8LG

<b>Model(s) or type(s) of charge point covered by the Enforcement Undertaking</b>
1. Vestel EVC04 E7 2. Vestel EVC04 E22 3. Compleo eBox Smart 4. Compleo eBox Professional 5. Garo LS4 6. Vestel REN

<b>Technical requirement(s) addressed in the Enforcement Undertaking</b>
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1. Regulation 12 (Security) - Part
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# Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
<b>Action(s) to secure that the breach(es) do not continue or recur.</b>			
Vestel EVC04 E7	Regulation 12 (Security) – Part	Compliance with Schedule 1: Security will be fully met once E.ON receive fully compliant hardware.	30 September 2023
Vestel EVC04 E22			
Compleo eBox Smart			
Compleo eBox Professional			
Garø LS4			
Vestel REN			
<b>Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.</b>			
No actions given			
<b>Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).</b>			
No actions given			
<b>How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:</b>			
If agreed, from 30 December 2022 non-compliant hardware will be offered to customers however, system updates and functionality will be available to customers. Due to this issue being hardware related, E.ON will not correct or replace these installed chargers due to the cost to E.ON and equally the inconvenience this will cause to customers.			