



Enforcement Undertaking Summary

Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

Date Enforcement Undertaking starts	30 December 2022
Date by which all actions specified in the Enforcement Undertaking must be completed	30 December 2024 (and 30 December 2025 for warranty replacements only)

Name of business:	British Gas New Heating Limited
Company registration number: (if applicable)	06723244
Address: (including postcode)	Millstream Maidenhead Road Windsor Berkshire SL4 5GD

Model(s) or type(s) of charge point covered by the Enforcement Undertaking
1. Alfen Eve Single S-Line
Technical requirement(s) addressed in the Enforcement Undertaking
1. Regulation 12 (Security) – Part

Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
Action(s) to secure that the breach(es) do not continue or recur.			
Alfen Eve Single S-line	Regulation 12 (Security) – Part	We commit to not purchasing any new chargers that are non-compliant with Schedule 1. We wish to continue sales of our stock of Alfen S-line chargers beyond 30 December. If we could identify a route to correcting the breach of Regulation 12 by a firmware upgrade alone then this will be implemented. Based on current information we don't believe this is possible.	30 December 2024 (and 30 December 2025 for warranty replacements only)
Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.			
No actions given			
Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).			
No actions given			
How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:			
The statement of compliance will show that the charge point is not compliant with Regulation 12 (Security) – Part.			