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[Redacted]

By email: [Redacted]

Our ref: FOI2023/12273
10 July 2023

Dear [Redacted]

REQUEST FOR INFORMATION: Gender Neutral Toilets

Thank you for your request for information of 21 June 2023 about gender neutral toilets. We have handled your request under the Freedom of Information Act 2000 (FOIA).

Your information request and our response are set out below.

1. How many gender neutral toilets do you have for your department?

Defra has 208 gender neutral toilets across its estate. 99 of these are accessible toilet facilities and 109 of these are designated unisex toilets.

2. Are cleaning staff (includes, but not limited to, all types of staff such as contractors, agency staff, permanent staff etc.) advised, directed or trained to place sanitary pads, commonly known as tampons, in the male toilets?

Yes.

Our response relates to the ministerial department of Defra only and does not relate to any of Defra's executive agencies.

Information disclosed in response to this FOIA request is releasable to the public. In keeping with the spirit and effect of the FOIA and the government's Transparency Agenda, this letter and the information disclosed to you may be placed on GOV.UK, together with any related information that will provide a key to its wider context. No information identifying you will be placed on the GOV.UK website.

We attach Annex A, explaining the copyright that applies to the information being released to you, and Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter please contact me.

Yours sincerely

[Redacted]

Information Rights Team
InformationRequests@defra.gov.uk



Annex A

Copyright

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Annex B

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 11 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to ^[Redacted], Head of Information Rights via email at InformationRequests@defra.gov.uk and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our website.

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner's Office (ICO) for a decision. Please note that generally the ICO cannot make a decision unless you have first exhausted Defra's own complaints procedure.

The ICO can be contacted using the following link:

<https://ico.org.uk/make-a-complaint/official-information-concerns-report/official-information-concern/>