



**PUBLIC MINUTES**  
**of the Board meeting**  
**on Tuesday 28 March 2023**  
**Friends House**

**Present**

|                        |                                  |
|------------------------|----------------------------------|
| Bernadette Conroy (BC) | Chair                            |
| Paul Smee (PS)         |                                  |
| Liz Butler (LB)        |                                  |
| Jo Boaden (JBo)        |                                  |
| Kalpesh Brahmhatt (KB) |                                  |
| Deborah Gregory (DG)   |                                  |
| Richard Hughes (RH)    |                                  |
| Geoff Smyth (GS)       |                                  |
| Fiona MacGregor (FM)   | Chief Executive and Board Member |

**In attendance**

|                     |   |
|---------------------|---|
| Kirsty Morris       | Board apprentice  |
| Harold Brown (HB)   | Senior Assistant Director, Investigation and Enforcement (SADI&E) |
| Richard Peden (RBP) | Director, Finance and Corporate Services (DF&CS)                  |
| Kate Dodsworth (KD) | Director of Consumer Regulation                                   |
| Will Perry (WP)     | Director, Strategy  |
| Maxine Loftus (ML)  | Director, Regulatory Operations                                   |
| Emma Tarran (ERT)   | Assistant Director, Head of Legal and Company Secretary           |

**Minutes**

|                        |                 |
|------------------------|-----------------|
| Christine Kitchen (CK) | Board Secretary |
|------------------------|-----------------|

**1 Welcome and apologies**

01/03/23 There were apologies from board members Simon Dow and Sukhvinder Kaur-Stubbs and Deputy Chief Executive Jonathan Walters.

**2 Minutes of meeting 21 February**

02/03/23 The confidential and public minutes from 21 February 2023 were considered and AGREED, subject to minor amendments.

**3 Matters arising**

03/03/23 Members considered the matters arising from previous meetings. An update of fees will be presented to the April meeting. **RBP**

**4 Board forward planner**

04/03/23 Members considered the forward planner and NOTED the forthcoming papers and workshop sessions. The Chair reminded members that the Good Governance Institute will be commencing their governance review and will be contacting members for 1:1 meetings and will be attending the April board and ARAC and May board meetings.

05/03/23

The Chair discussed the recent board teach-in sessions that have been run by the executive and senior officers. Members all agreed that these sessions had been very helpful, however the Chair noted that there is not always full attendance at these sessions. Officers invest a lot of time preparing these sessions, and so she wanted to discuss with members what the reasons were for non-attendance. She encouraged members to make themselves available for these sessions as the topics are mainly the areas identified by them. She asked all members to note down their preference for when these sessions were held going forward ie. Day, time. Management and the board secretary will then put "HOLD" dates into diaries and members were encouraged to make themselves available to attend.

**CK**

**Date of next meeting: 25 April 2023**