



Government
Internal Audit
Agency

Government Internal Audit Agency (GIAA) Customer List

Updated 4th July 2023

Better insights, better outcomes

Our services

We provide central government with independent and objective assessments, as well as advice and insight, designed to add value and improve operations, leading to better outcomes. Our unrivalled access enables us to build trusted relationships with senior leaders right across government, allowing us to respond in an agile way to requests for advice and embedded real-time assurance. We deliver our services both to individual organisations and, by completing cross-cutting reviews, across departmental boundaries. We are primarily funded by fees charged to our customers. We want to give our customers excellent value for money, and we're focused on making the most effective and efficient use of the time our people spend on customer-facing activities.

The main services we offer to our UK central government customers are:

Internal Audit

Internal audit evaluates an organisation's effectiveness at managing risk, processes and controls. Our internal audit services help our customers manage risk effectively and improve public service delivery.

We provide central government organisations with independent and objective assurance and advice, which is designed to add value, improve operations and achieve better outcomes. We apply a risk-based approach when developing our annual programme of work with our customers, which allows us to be as responsive as possible to changes in the risk environment.

All GIAA internal auditors are members of a recognised professional accountancy and/or audit body such as the Chartered Institute of Internal Auditors UK & Ireland.

Counter fraud and investigation

Our customers have access to an award-winning team of accredited counter fraud professionals who deliver independent specialist counter fraud services to government departments, agencies and the wider public sector.

Audit services for European Union-funded programmes in the UK

On behalf of the UK Government, we provide the European Commission with independent and impartial assurance in respect of several European Union-funded programmes in England. As part of the withdrawal agreement, we will continue to deliver these audit services for programmes funded by the EU's multiannual financial framework for the years 2014-2020, with an expected conclusion by March 2025.

This document demonstrates the reach of our services across our customer base as of March 2023. This document is updated periodically, as required.



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GIAA Internal Audit Customers

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Cabinet Office

Cabinet Office (CO)

Civil Service Commission (CSC)

Civil Service Pension Scheme (CSPS)

Covid Public Inquiry (CPI)

Crown Commercial Service (CCS)

Government Business Services (GBS)

Government Property Agency (GPA)

Government Shared Services (GSS)

Royal Mail Statutory Pension Scheme (RMSPS)

Department for Business and Trade

Department for Business and Trade (DBT)

Advisory, Conciliation and Arbitration Service (ACAS)

Companies House (CH)

Competition and Markets Authority (CMA)

Competition Service (CS)

Financial Reporting Council (FRC)

Groceries Code Adjudicator (GCA)

Office of the Small Business Commissioner (SBC)

Pubs Code Adjudicator (PCA)

The Insolvency Service (IS)

Trade Remedies Authority (TRA)

UK Shared Business Services (UKSBS)

Department for Culture, Media and Sport

Department for Culture, Media and Sport (DCMS)

Gambling Commission (GC)*

Historic England (HE)

National Museums Liverpool (NML)

Sports Ground Safety Authority (SGSA)

The Charity Commission (CC)

VisitBritain (British Tourist Authority - BTA)

Department for Environment, Food and Rural Affairs

Department for Environment, Food and Rural Affairs (Defra)

Animal and Plant Health Agency (APHA)

Centre for Environment, Fisheries and Aquaculture Science (Cefas)

European Maritime and Fisheries Fund

Forest Research (FR)

Forestry Commission (FC)

Forestry England (FE)

Joint Nature Conservation Committee (JNCC)

Marine Management Organisation (MMO)

Natural England (NE)

Office for Environmental Protection (OEP)

Rural Payments Agency (RPA)

Veterinary Medicines Directorate (VMD)

*Ad-hoc services provided rather than a full internal audit service.

Department for Energy Security and Net Zero

Department for Energy and Net Zero (DESNZ)

Coal Authority (CA)

Committee on Climate Change (CCC)

North Sea Transition Authority (NSTA)

Nuclear Decommissioning Authority (NDA)*

UK Atomic Energy Authority (UKAEA)

Department for Education

Department for Education (DfE)

Education and Skills Funding Agency (ESFA)

Engineering and Construction Industry Training Board (ECITB)

Institute for Apprenticeships and Technical Education (IfATE)

LocatED

Oak National Academy

Office for Standards in Education, Children's Services and Skills (Ofsted)

Standards and Testing Agency (STA)

Student Loans Company (SLC)

Teaching Regulation Agency (TRA)

Department for Transport

Department for Transport (DfT)

Active Travel England (ATE)

British Transport Police Authority (BTPA)

Commissioners of Irish Lights (CIL)

DfT OLR Holdings Limited (DOHL)

Driver and Vehicle Licensing Agency (DVLA)

Driver and Vehicle Standards Agency (DVSA)

East West Railway Company Limited (EWR Co)

High Speed Two (HS2) Limited

Maritime and Coastguard Agency (MCA)

Northern Lighthouse Board (NLB)

Transport Focus (TF)

Trinity House (TH)

Vehicle Certification Agency (VCA)

Department of Health and Social Care

Department of Health and Social Care (DHSC)

Health Research Authority (HRA)

Human Fertilisation and Embryology Authority (HFEA)

Human Tissue Authority (HTA)

Medicines and Healthcare products Regulatory Agency (MHRA)

National Institute for Health and Care Excellence (NICE)

NHS Blood and Transplant (NHSBT)

NHS Business Services Authority (NHSBSA)

NHS Counter Fraud Authority (NHSCFA)

UK Health Security Agency (UKHSA)

*Ad-hoc services provided rather than a full internal audit service.

Department for Levelling up, Housing and Communities (DLUHC)

Department for Levelling up, Housing and Communities (DLUHC)

Ebbsfleet Development Corporation (EDC)

European Regional Development Fund (ERDF)

Planning Inspectorate (PINS)

Queen Elizabeth II Conference Centre (QEIIICC)

The Housing Ombudsman (THO)

The Regulator for Social Housing (RSH)

Department for Science, Innovation and Technology

Department for Science, Innovation and Technology (DSIT)

Building Digital UK (BDUK)

Information Commissioner's Office (ICO)

Intellectual Property Office (IPO)

UK Research and Innovation (UKRI)

UK Space Agency

Department for Work and Pensions

Department for Work and Pensions (DWP)

European Social Fund (ESF)

Health and Safety Executive (HSE)

Office for Nuclear Regulator (ONR)

The Pensions Ombudsman (PO)

His Majesty's Treasury

His Majesty's Treasury (HMT)

Government Internal Audit Agency (GIAA)

National Infrastructure Commission (NIC)

Office for Budget Responsibility (OBR)

Royal Mint Trading Fund (RMTF)

UK Asset Resolution Limited (UKAR)

UK Government Investments (UKGI)

Home Office

Home Office (HO)

Asylum, Migration and Integration Fund (AMIF)

College of Policing (CoP)

Disclosure and Barring Services (DBS)

Gangmasters and Labour Abuse Authority (GLAA)

Independent Inquiry Child Sexual Abuse (IICSA)

Independent Office for Police Conduct (IOPC)

Office of the Immigration Services Commissioner (OISC)

Security Industry Authority (SIA)

Ministry of Defence

Ministry of Defence (MoD)

Armed Forces Pension Scheme (AFPS)

Council of Reserve Forces' & Cadets' Associations (CRFCA)

Defence Equipment & Support (DE&S)

Defence Science and Technology Laboratory (DSTL)

Oil & Pipelines Agency (OPA)

Submarine Delivery Agency (SDA)

UK Hydrographic Office (UKHO)

*Ad-hoc services provided rather than a full internal audit service.

Ministry of Justice

Children & Family Court Advisory & Support Service (Cafcass)

Criminal Cases Review Commission (CCRC)

Criminal Injuries Compensation Authority (CICA)

Government Facilities Services Limited (GFSL)

His Majesty's Courts and Tribunals Service (HMCTS)

His Majesty's Prison and Probation Service (HMPPS)

Independent Monitoring Authority for the Citizens' Rights Agreements (IMA)

Judicial Appointments Commission (JAC)

Legal Aid Agency (LAA)

Office for Legal Complaints (OLC)

Office of the Public Guardian (OPG)

Parole Board (PB)

Youth Justice Board for England and Wales (YJB)

Non-ministerial departments/other

Crown Prosecution Service (CPS)

Electoral Office of Northern Ireland (EONI)

Government Actuary's Department (GAD)

Government Legal Department (GLD)

National Crime Agency (NCA)

National Savings and Investments (NS&I)

Northern Ireland Office (NIO)

Office of the Secretary of State for Scotland (OSSS)

Office of the Secretary of State for Wales (OSSW)

Serious Fraud Office (SFO)

Single Source Regulation Office (SSRO)

Supreme Court of the United Kingdom (SCUK)



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GIAA Counter-Fraud & Investigation Customers

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Cabinet Office

Cabinet Office (CO)

Government Property Agency (GPA)

Department for Business and Trade

Department for Business and Trade (DBT)

His Majesty's Land Registry (HMLR)

The Insolvency Service (IS)

Trade Remedies Authority (TRA)

UK Shared Business Services (UKSBS)

Department for Culture, Media and Sport

Department for Culture, Media and Sport (DCMS)

British Museum (BM)

Department for Energy Security and Net Zero

Department for Energy Security and Net Zero (DESNZ)

Office of Gas and Electricity Markets (OfGEM)

Salix Finance Ltd

Department for Environment, Food and Rural Affairs

Department for Environment, Food and Rural Affairs (Defra)

Animal and Plant Health Agency (APHA)

Centre for Environment, Fisheries and Aquaculture Science (Cefas)

Forestry Commission (FC)

Forestry England (FE)

Marine Management Organisation (MMO)

Office for Environment Protection

Department for Education

Department for Education (DfE)

Department for Transport

Department for Transport (DfT)

Active Travel England (ATE)

Driver and Vehicle Licensing Agency (DVLA)

Driver and Vehicle Standards Agency (DVSA)

High Speed Two (HS2) Limited

Maritime and Coastguard Agency (MCA)

Office for Zero Emission Vehicles (OZEV)

Department of Health and Social Care

Human Fertilisation and Embryology Authority (HFEA)

National Institute for Health and Care Research (NIHR)

NHS Blood and Transplant (NHSBT)

NHS Counter Fraud Authority (NHSCFA)

NHS Resolution (NHSR)

Department for Levelling up, Housing and Communities (DLUHC)

Department for Levelling up, Housing and Communities (DLUHC)

Department for Science, Innovation and Technology

Department for Science, Innovation and Technology (DSIT)

UK Research and Innovation (UKRI)

Department for Work and Pensions

Department for Work and Pensions (DWP)

Health and Safety Executive (HSE)

Office for Nuclear Regulator (ONR)

The Pension Regulator (TPR)

His Majesty's Treasury

Government Internal Audit Agency (GIAA)

UK Government Investments (UKGI)

Home Office

Home Office (HO)

Ministry of Defence

Ministry of Defence (MoD)

Ministry of Justice

Ministry of Justice (MoJ)

His Majesty's Prison and Probation Service (HMPPS)

His Majesty's Courts and Tribunals Service (HMCTS)

Legal Aid Agency (LAA)

Office of the Public Guardian (OPG)

Non-Ministerial departments/other

Supreme Court of the United Kingdom (SCUK)



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