

Product Safety Report

Citroclear Skin Whitening Accelerator – Lemon Extracts sold via Ebay	
Aspect	Details
Images	CANCEL SCAFF CARROL LITT CLARIFAIT SON WHITENING ACCELERATOR Letter during der Extration der Certors Extrati
Alert Number	2306-0086
Product Type	Cosmetics – Skin Lightening Lotion
Product Identifiers	Brand: Citroclear Quantity: 500ml / 19.6 fl.oz.
Product Description	Product within a plastic bottle of yellow cream. The bottle was marked: 'Citroclear, Skin Whitening Accelerator, lemon extracts, e 500ml – 16.9 fl.oz. Gandour, Côte d'Ivoire, 36M'
Country of Origin	Côte d'Ivoire
Counterfeit	No
Risk Type	Chemical
Risk Level	Serious
Risk Description	The product presents a serious chemical risk as following analysis, the cream was found to contain 3.7% w/w hydroquinone which is prohibited in cosmetic products. Hydroquinone is a skin sensitiser and may cause allergic contact dermatitis and is not permitted in this type of product. The product also required improvements to labelling and markings. The product does not meet the requirements of Regulation (EC) No 1223/2009.
Corrective Measures	We recommend owners stop using this product immediately. Contact the distributor you purchased from to request redress.
Online Marketplace	Ebay - The listing has been removed by the online marketplace.
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts