Bank of Ireland UK CMA Roadmap Action Plan

Action Plan

Delivery	Milestone and Completion Dates	Comments
CHAPS and CHAPS scheduled payments	COMPLETE (Delivered 20 May 2023)	Functionality is live to customers and Third Party Providers (TPPs), ahead of the 30 June 2023 target date.
Domestic scheduled payments for Business On Line (BOL) users	COMPLETE (Delivered 20 May 2023)	Functionality is live to customers and TPPs, ahead of the 30 June 2023 target date.
International & international scheduled payments	COMPLETE (Delivered 18 June 2023)	Functionality is live to customers and TPPs, ahead of the 30 June 2023 target date.
Variable Recurring Payments (VRP) for sweeping – API delivery (enabling VRP setup and payments)	Functional testing: 5 June 2023 Non-functional testing: 11 July 2023 **Delivery: 21 August 2023**	The 21 August delivery date is the customer live date at which point VRPs can be setup and payments initiated, and the Managed Roll Out (MRO) can commence. BOI is working towards an earlier delivery to allow an early start to the MRO.
VRP access dashboards for digital channels	Functional testing: 30 July 2023 Non-functional testing: 11 August 2023 **Delivery: 21 August 2023**	The VRP dashboards will be delivered on different dates for personal and business customers as they must be incorporated into a broader digital channel release schedule. Both dashboards will be live by 21 August.

The final Roadmap completion date is 21 August 2023.