



The DESNZ Public Attitudes Tracker

Have your say, inform key decisions

The DESNZ Public Attitudes Tracker is an official Government study that allows your views to be heard on a wide range of issues affecting how people live and work in the UK.

Please answer as honestly as you can. If you would prefer not to answer a question, you have the option to leave it blank.

Who should complete the questionnaire?

Up to four people in your household can complete the questionnaire as long as they are all aged 16 or over. If you need more paper questionnaires, please use the contact details in your invitation letter.

Please read the rest of the information on this page, then turn over to start the survey.

How do I fill in the questionnaire?

- 1. Most questions can be answered by putting a cross in the box next to the answer that applies to you, like this: ⊠
- 2. Some questions will ask you to: Please cross one box only and some will ask you to:
 Please cross all boxes that apply.
- 3. Some questions may not apply to you and you will be taken to the next one that does by following an arrow like this: Go to Q50 or a box like this: Go to Q26
- 4. Please try to answer every question that applies to you. If you cannot remember or do not know, please cross the relevant box where shown or leave the question blank.
- 5. If you change your mind about an answer you have given, completely block out the box you have crossed like this, and then put a cross in your preferred box.
- 6. Please use black or blue ink to complete the questionnaire.

Where can I get more information?

: www.patsurvey.co.uk

2: 0800 051 0887 (9am to 5pm)

Please be assured that all your answers will be treated as strictly confidential and will only be used for research purposes. You will not be identified by your answers in any way. All data will be processed in accordance with the MRS Code of Conduct and Data Protection law. Information about how your data is processed and your rights is available in the privacy policy enclosed with your invitation letter. You can also access our privacy policy at:

https://patsurvey.co.uk/privacypolicy.html

March 2023

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Section A: About You

In this first section, we would like to find out a little about you and your household.

The information is used to understand the experiences of different groups and will not identify you or anyone in your household.

Q1 Including yourself, how many adults aged 16 or over are currently living in your household?

1

□ 6

□ 2

□ 7

□ 3

□ 8

□ 4□ 5

□ 9

☐ 10 or more

Q2 Are you living with someone in this household as a couple?

☐ Yes

☐ No **ᢒ Go to Q4**

Q3 Are you married or in a civil partnership with this person?

☐ Yes

☐ No

Q4 How many children aged under 16 currently live in your household?

0

□ 6

□ 1

□ 7

□ 2

□ 8

□ 3

— □ 9

□ 4

☐ 10 or more

□ 5

Q5 What is your age?

Please write in your age below.

⇒ If age provided go to Q7

Q6 Which of the following age bands are you in?

☐ 16 to 19

□ 20 to 24

☐ 25 to 34

☐ 35 to 44

☐ 45 to 54

□ 55 to 64

☐ 65 to 74

☐ 75 or over

Q7 Would you describe yourself as...

■ Male

☐ Female

☐ Prefer to self-describe – please specify

Section B: Environmental Issues

Next are some questions about your general attitudes towards environmental issues.

Q8	How concerned, if at all, are you about climate change, sometimes referred to as 'global warming'?
	☐ Very concerned
	☐ Fairly concerned
	☐ Not very concerned
	☐ Not at all concerned
	□ Don't know
Q9	The UK government is aiming to reduce UK greenhouse gas emissions to 'net zero' by 2050. This will involve significantly reducing emissions produced by our industries, transport, food, and homes. Any remaining emissions will be balanced by actions that reduce greenhouse gases already in the atmosphere, such as planting trees.
	Before today, how much, if anything, did you know about the concept of 'net zero'?
	☐ Never heard of this
	☐ Hardly anything but I've heard of this
	□ A little
	☐ A fair amount
	□ A lot
Q10	The next question is about renewable energy. This includes a number of different forms of energy, such as wind power, solar energy and biomass.
	Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat?
	☐ Strongly support
	☐ Support
	☐ Neither support nor oppose
	□ Oppose
	☐ Strongly oppose
	☐ Don't know

Q11 Generally speaking, do you support or oppose the use of the following renewable energy developments: ⇒ Please cross one box in each row Neither Strongly Strongly Don't support Support Oppose support know nor oppose oppose On-shore wind П П П Biomass – this refers to any plant or animal-based material (for example, food waste, branches, sawdust) or purposely grown crops which can be burned to produce heat and electricity Off-shore wind П П П Wave and tidal П П П Solar П П П П Q12 In the lead up to 2050, the way we heat almost all of our homes and buildings will need to change in order to reach the UK government's net zero target. Before today, how much, if anything, did you know about this? ☐ Never heard of this ☐ Hardly anything but I've heard of this ☐ A little ☐ A fair amount \square A lot Q13 The next question is about low-carbon heating systems. By this we mean environmentally friendly heating systems which no longer rely on conventional gas central heating but instead use energy from low-carbon alternatives such as hydrogen, the sun, or heat pumps which draw heat from the ground, air or water to heat your home. Before today, how much, if anything, did you know about low-carbon heating systems? ☐ Never heard of this ☐ Hardly anything but I've heard of this ☐ A little ☐ A fair amount ☐ A lot

Section C: Energy
Now some questions about sources of energy.
Q14 Fusion energy is an experimental technology that works by fusing together atoms in order to release energy.
The UK is exploring whether this technology could be used to generate low carbon electricity.
Before today, how much, if anything, did you know about fusion energy? ◆ Please cross one box only ☑
☐ Never heard of this
☐ Hardly anything but I've heard of this
☐ A little
☐ A fair amount
☐ A lot
Q15 From what you know, or have heard about fusion energy, do you support or oppose
the UK developing this technology?
→ Please cross one box only
☐ Strongly support
☐ Support
☐ Neither support nor oppose
☐ Oppose
☐ Strongly oppose
☐ Don't know
Q16 Carbon capture and storage is a technology that stops greenhouse gases entering the atmosphere.
It typically involves capturing carbon dioxide (CO_2) emissions from power stations or industrial facilities where emissions are high. The CO_2 is then piped to offshore underground storage sites, where it can be safely and permanently stored.
Before today, how much, if anything, do you know about carbon capture and storage?
⇒ Please cross one box only
☐ Never heard of this
☐ Hardly anything but I've heard of this
☐ A little
☐ A fair amount
☐ A lot

+

☐ Strongly support				Go ·
Support				Q1
☐ Neither support nor	oppose			Go · Q2
☐ Oppose				Go ·
☐ Strongly oppose				Q1
☐ Don't know				Go · Q2
You said you support		apture and sto	age in the U	K. Why is this
⇒ Please cross <u>all</u> tha				
☐ I think it would help		ige and reduce ca	arbon emissioi	ns -
☐ I think it would be a				
☐ I think it would bene ☐ I think it would provi		r tha LIK to ha a	world laadar i	n this tachnolo
☐ It can re-use existing				II tilis teciliolo
_		3 on and gas pipe	.iii ics	
☐ Other – please specif				
☐ Other – please specif	у			
☐ Other – please specif	y			
	y			
☐ Other – please specif	y			
	y			
☐ Don't know	y			
☐ Don't know	y			
☐ Don't know	y			
☐ Don't know	y			
☐ Don't know	y			
☐ Don't know	y			
☐ Don't know	y			

Q19 You said that you oppose the use of carbon capture and storage in the UK. Why is this? ⇒ Please cross <u>all</u> that apply ☐ I don't know enough about the technology ☐ I am concerned about safety ☐ I think it would be too expensive ☐ I don't think it would be effective in reducing emissions ☐ I think we should use more natural strategies (such as tree planting) to capture and store carbon ☐ I think it wouldn't tackle the cause of climate change or stop emissions ☐ I think it would be disruptive to the local areas where it is situated ☐ I don't think it would be a long term solution ☐ Other (please specify) □ Don't know Q20 And now a question about hydrogen, which is used as a fuel in some industrial processes. Hydrogen is not naturally available. This means it needs to be produced from other sources to be used as a fuel. When produced in an environmentally friendly way, hydrogen can help to reduce the carbon emissions in industries, power generation, lorries and shipping. Before today, how much would you say you knew about hydrogen already being used as a fuel in some industrial processes in the UK? ⇒ Please cross one box only ☐ Never heard of this ☐ Hardly anything but I've heard of this □ A little ☐ A fair amount \square A lot Q21 Before today, how much would you say you knew about the potential future uses of hydrogen to reduce emissions in some industries? ⇒ Please cross one box only ■ Never heard of this ☐ Hardly anything but I've heard of this ☐ A little ☐ A fair amount ☐ A lot

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Section D: Renewable Energy

Q22	As mentioned, renewable energy covers a number of different forms, including wind
	power, solar energy and biomass. How much do you agree or disagree with each of
	the following statements?

⊃ Please cross <u>one</u> box in each row **☑**

	Strongly agree	Slightly agree	Neither agree nor disagree	Slightly disagree	Strongly disagree	Don't know
Renewable energy industries and developments provide economic benefits to the UK						
It's important that renewable energy developments provide direct benefits to the communities in which they are located		0		0		_

Q23	Now imagine that there are plans for an on-shore wind farm to be constructed in
	your local area. How happy or unhappy would you be about this?

If you already have this in your local area, answer on the basis of how you feel about this now.

⇒ Please cross one box only

□ Very happy□ Fairly happy	Go to Q24
	Coto
☐ I wouldn't mind either way	Go to Q26
☐ Fairly unhappy	Go to
☐ Very unhappy	Q25
☐ Not applicable – I don't think this would be possible in	my local area

 $\ \square$ Not applicable – I don't know enough about wind farms

Go to Q26

Q24 You said you would be very or fairly happy for an on-shore wind farm to be built in your local area. Why is this?
⇒ Please cross <u>all</u> that apply
☐ I think it's important for reducing emissions
☐ It would provide a sustainable source of power
☐ I believe it would improve air quality
☐ I believe renewable energy is cheaper to produce than energy from fossils fuels
☐ I think it would create jobs
☐ I think it would benefit the local economy
☐ I think it would benefit the local community
☐ I think it would lead to lower dependence on foreign energy sources
☐ Other reason (please specify)
☐ Don't know
⇒ Now go to Q26
Q25 You said you would be very or fairly unhappy about an on-shore wind farm being
built in your local area. Why is this?
⇒ Please cross <u>all</u> that apply
 → Please cross <u>all</u> that apply ☑ □ I don't believe in climate change or the need to reduce carbon emissions
 Please cross <u>all</u> that apply ☑ I don't believe in climate change or the need to reduce carbon emissions I'm concerned that renewable energy will be expensive to produce
 Please cross <u>all</u> that apply ☑ I don't believe in climate change or the need to reduce carbon emissions I'm concerned that renewable energy will be expensive to produce I'm concerned about the impact on local plant and animal life
 Please cross all that apply ⋈ I don't believe in climate change or the need to reduce carbon emissions I'm concerned that renewable energy will be expensive to produce I'm concerned about the impact on local plant and animal life I don't think it would benefit the local economy
 Please cross all that apply ⋈ I don't believe in climate change or the need to reduce carbon emissions I'm concerned that renewable energy will be expensive to produce I'm concerned about the impact on local plant and animal life I don't think it would benefit the local economy I don't think it would benefit the local community
 Please cross all that apply ☑ I don't believe in climate change or the need to reduce carbon emissions I'm concerned that renewable energy will be expensive to produce I'm concerned about the impact on local plant and animal life I don't think it would benefit the local economy I don't think it would benefit the local community I'm concerned it would impact on the view/be unattractive
 Please cross all that apply ☑ I don't believe in climate change or the need to reduce carbon emissions I'm concerned that renewable energy will be expensive to produce I'm concerned about the impact on local plant and animal life I don't think it would benefit the local economy I don't think it would benefit the local community I'm concerned it would impact on the view/be unattractive I'm concerned it might affect house prices in my area
 Please cross all that apply ☑ I don't believe in climate change or the need to reduce carbon emissions I'm concerned that renewable energy will be expensive to produce I'm concerned about the impact on local plant and animal life I don't think it would benefit the local economy I don't think it would benefit the local community I'm concerned it would impact on the view/be unattractive I'm concerned it might affect house prices in my area I'm concerned that the energy supply would be unreliable/variable
 Please cross all that apply ☑ I don't believe in climate change or the need to reduce carbon emissions I'm concerned that renewable energy will be expensive to produce I'm concerned about the impact on local plant and animal life I don't think it would benefit the local economy I don't think it would benefit the local community I'm concerned it would impact on the view/be unattractive I'm concerned it might affect house prices in my area I'm concerned that the energy supply would be unreliable/variable I'm concerned about safety
 Please cross all that apply ☑ I don't believe in climate change or the need to reduce carbon emissions I'm concerned that renewable energy will be expensive to produce I'm concerned about the impact on local plant and animal life I don't think it would benefit the local economy I don't think it would benefit the local community I'm concerned it would impact on the view/be unattractive I'm concerned it might affect house prices in my area I'm concerned that the energy supply would be unreliable/variable
 Please cross all that apply ☑ I don't believe in climate change or the need to reduce carbon emissions I'm concerned that renewable energy will be expensive to produce I'm concerned about the impact on local plant and animal life I don't think it would benefit the local economy I don't think it would benefit the local community I'm concerned it would impact on the view/be unattractive I'm concerned it might affect house prices in my area I'm concerned that the energy supply would be unreliable/variable I'm concerned about safety Other (please specify)
 Please cross all that apply ☑ I don't believe in climate change or the need to reduce carbon emissions I'm concerned that renewable energy will be expensive to produce I'm concerned about the impact on local plant and animal life I don't think it would benefit the local economy I don't think it would benefit the local community I'm concerned it would impact on the view/be unattractive I'm concerned it might affect house prices in my area I'm concerned that the energy supply would be unreliable/variable I'm concerned about safety
 Please cross all that apply ☑ I don't believe in climate change or the need to reduce carbon emissions I'm concerned that renewable energy will be expensive to produce I'm concerned about the impact on local plant and animal life I don't think it would benefit the local economy I don't think it would benefit the local community I'm concerned it would impact on the view/be unattractive I'm concerned it might affect house prices in my area I'm concerned that the energy supply would be unreliable/variable I'm concerned about safety Other (please specify)

If you already have this in your local area, answer on the basis of how you this now.	u feel ab
⇒ Please cross one box only 🗷	
☐ Very happy	Go
Fairly happy	Q2
☐ I wouldn't mind either way	Go Q2
Fairly unhappy	Go
☐ Very unhappy	Q2
□ Not applicable – I don't think this would be possible in my local area	Go
☐ Not applicable – I don't know enough about solar panel farms	Q
local area. Why is this? Please cross all that apply	
→ Please cross <u>all</u> that apply	
☐ I think it's important for reducing emissions	
☐ It would provide a sustainable source of power☐ I believe it would improve air quality	
☐ I believe renewable energy is cheaper to produce than energy from fossils fue	alc
☐ I think it would create jobs	-13
☐ I think it would benefit the local economy	
☐ I think it would benefit the local community	
☐ I think it would lead to lower dependence on foreign energy sources	
☐ Other reason (please specify)	

You said you would be very or fairly unhappy about your local area. Why is this?	out a solar panel farm being built i
⇒ Please cross <u>all</u> that apply	
☐ I don't believe in climate change or the need to red	uce carbon emissions
☐ I'm concerned that renewable energy will be expen	sive to produce
☐ I'm concerned about the impact on local plant and	animal life
☐ I don't think it would benefit the local economy	
☐ I don't think it would benefit the local community	
☐ I'm concerned it would impact on the view/be unat	tractive
☐ I'm concerned it might affect house prices in my are	ea
☐ I'm concerned that the energy supply would be unr	eliable/variable
☐ I'm concerned about safety	
☐ Other reason (please specify)	
Don't know 29 Now some questions about solar panels in the ho	
Now some questions about solar panels in the ho Would you consider having solar panels installed electricity, in the next few years?	
Now some questions about solar panels in the how Would you consider having solar panels installed electricity, in the next few years? ☐ Please cross one box only ☑	
Now some questions about solar panels in the ho Would you consider having solar panels installed electricity, in the next few years?	in your current home to generate
Now some questions about solar panels in the how Would you consider having solar panels installed electricity, in the next few years? ☐ Please cross one box only ☑	in your current home to generate
Now some questions about solar panels in the ho Would you consider having solar panels installed electricity, in the next few years? → Please cross one box only ☑ □ Definitely	in your current home to generate
Now some questions about solar panels in the ho Would you consider having solar panels installed electricity, in the next few years? → Please cross one box only ☑ □ Definitely	in your current home to generate Go to Q30
Now some questions about solar panels in the ho Would you consider having solar panels installed electricity, in the next few years? Please cross one box only Definitely Probably Probably	in your current home to generate
Now some questions about solar panels in the how Would you consider having solar panels installed electricity, in the next few years? Please cross one box only Definitely Probably	Go to Q30
Now some questions about solar panels in the ho Would you consider having solar panels installed electricity, in the next few years? Please cross one box only Definitely Probably Probably not Definitely not	in your current home to generate Go to Q30 Go to
Now some questions about solar panels in the ho Would you consider having solar panels installed electricity, in the next few years? Please cross one box only Definitely Probably Probably I already have these installed	Go to Q31 Go to Section E
Now some questions about solar panels in the ho Would you consider having solar panels installed electricity, in the next few years? Please cross one box only Definitely Probably Probably not Definitely not	Go to Q31 Go to Section E
Now some questions about solar panels in the ho Would you consider having solar panels installed electricity, in the next few years? Please cross one box only Definitely Probably Probably I already have these installed	Go to Q30 Go to Q31

Q30 You said that you would consider installing solar panels. Why is this? ⇒ Please cross <u>all</u> that apply ☐ They provide a renewable source of electricity ☐ They would cut my electricity bills ☐ They would make me less dependent on the national grid ☐ They are easy to maintain once installed ☐ Know someone who has them/recommended them ☐ It would be possible to sell excess electricity to the national grid ☐ Other (please specify) ☐ Don't know Now go to Q32 Q31 You said that you probably or definitely wouldn't consider installing solar panels. Why is this? ⇒ Please cross <u>all</u> that apply ☐ Not sunny enough in the UK ☐ Too expensive to install ☐ Concerned about safety ☐ They look unsightly ☐ Wouldn't be suitable in my home ☐ I'm planning to move home ☐ Other reason (please specify) ☐ Don't know Q32 Which, if any, of the following might make you more likely to consider installing solar panels? ⇒ Please cross <u>all</u> that apply ☐ More information on solar panels and the benefits and drawbacks ☐ Better financial support for installing solar panels ☐ Better financial incentives to sell extra electricity to national grid ☐ A community initiative which encouraged others in my area to do it too ☐ Guidance on the planning procedures and rules in my local area □ Don't know ■ Not applicable

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Section E: Consumer Problems

And now some questions about your experiences when purchasing goods or services in the last 12 months.

Some people experience problems when buying goods or services, for example:

- Buying items or services that are faulty or of poor quality
- Problems with delivery of items or services
- Problems claiming under a warranty or guarantee
- Problems returning items, or getting a refund
- Paying more for an item or service than originally quoted

Q33	In the last 12 months did you personally experience any problems when you bought
	the following types of items?

	ease only include problems which caused you stress, cost you money, or took up ur time.
\rightarrow	Please cross <u>all</u> that apply 🗵
	Food and drink, including alcohol, for consumption at home (do not include food/drink consumed at restaurants, cafes, takeaways)
	Clothing, footwear, or fashion accessories (such as jewellery or handbags)
	Cleaning or maintenance products, or tools for the home or garden
	Glasses (spectacles) or contact lenses
	Electronic devices, including laptops, tablets, phones, TVs, games consoles, radios, computer software, or computer accessories (such as a printer)
	Domestic appliances, furniture, or furnishings (for example, bedding, curtains, toaster, cooker, fridge)
	Musical instruments, toys (not including electronic devices), bicycles, sporting or camping equipment
	New cars or other new motorised vehicles (including vans, motorcycles, caravans and boats)

☐ Second-hand cars or other second-hand motorised vehicles (as above)

☐ I didn't have any problems with any of these products in the last 12 months

Q34	No	w onto some questions about services and subscriptions which you may pay for.
		the last 12 months did you personally experience any problems when you bought e following types of services and subscriptions?
		ase only include problems which caused you stress, cost you money, or took up ur time.
	1	Please cross <u>all</u> that apply 🗷
		Mobile phone services, contracts and data plans
		Internet/broadband services (excluding mobile phone data plans)
		Satellite, cable or streaming TV services (for example, Netflix, Disney+), or other digital subscriptions (for example, Spotify, PlayStation Plus)
		Energy (electricity and gas) supply services
		Carers, nursing homes and other adult care services (excluding NHS or government-funded services)
		Childcare services
		Estate agents and related services (such as conveyancing)
		Home and garden maintenance or repair services (including cleaning services, builders, decorators, gardening services, electricity or gas servicing)
		Public transport (for example trains, trams, buses, taxis, underground services)
		Airline services
		Vehicle maintenance and repair services, breakdown services
		Hotels, camping and caravan sites, or any other holiday accommodation (both in the UK and abroad, but only include if the holiday purchase was made in the UK)
		I didn't have any problems with any of these services in the last 12 months
		I had a problem with a different type of item or service not listed in this or the previous Question

+	+	+

Section F: Energy Bills

And now some questions about energy use in the home.

Q35	And now some questions about energy use in the home.
	How much thought, if any, would you say you give to saving energy in your home?
	→ Please cross one box in each row
	☐ A lot
	☐ A fair amount
	☐ Not very much
	☐ None at all

Q36 How often, if at all, do you personally do any of the following?

⇒ Please cross one box in each row

	Always	Very often	Quite often	Occasionally	Never	Not applicable to me	Don't know
Leave the lights on when you are not in the room							
Boil the kettle with more water than you are going to use							
Wash clothes at 30 degrees or lower							
Try to keep rooms that you are not using at a cooler temperature than those you are using							
Leave the heating on when you go out for a few hours							

Q37	Over the last three months,	how worried, if a	nt all, have you be	en about paying for
	energy bills (gas/electricity)?			

- ⇒ Please cross one box only
- ☐ Very worried
- ☐ Fairly worried
- ☐ Not very worried
- Not at all worried
- ☐ Not applicable/Don't know

Q38 Which ONE of the following bills or expenses are you most worried about? ⇒ Please cross one box only Go to ☐ Energy bills (gas/electricity) **O39** ☐ Food and other household essentials ☐ Transport, including petrol/diesel and public transport costs Go to ☐ Not applicable – not worried about any of them **Q40** ☐ Not applicable – same level of worry for all of them ☐ Don't know Q39 You said you were more worried about paying for energy bills compared with food and other household essentials, or transport. Why are you more worried about energy bills? ⇒ Please cross <u>all</u> that apply ☐ Concerned that prices will go up compared to what I have paid in the past ☐ Energy bills are/will be more expensive than the other outgoings ☐ Energy prices have increased more than the other outgoings ☐ I have less control over energy bills ☐ Cannot easily go without energy like I can for some of the other outgoings ☐ Don't know how much energy bill will cost in advance so harder to budget ☐ Other reason (please specify) □ Don't know

Q40 Which, if any, of the following actions have you taken in recent months because of the increase in the cost of your energy bills?										
⇒ Please cross all that apply 🗵	incigy bin	.5.								
	o save mor	nev on fue	l or fares							
 I've missed important journeys to save money on fuel or fares I've reduced my electricity/heating usage to an uncomfortable level 										
☐ I've reduced my electricity/heating usage, but not to an uncomfortable level										
☐ I've used a food bank										
☐ I've skipped meals										
☐ I've fallen behind on paying ene	ray bills									
☐ I've fallen behind on paying other	3,	old bills or	rent/morto	gage						
☐ I've taken out loans or used cred) · J ·						
☐ I've asked friends or family for m	onev									
☐ Other (please specify)										
Guiler (pieuse speerry)										
☐ None of the above										
□ Don't know										
_ bon tiknow										
O41 Thinking about your gas and ele	ctricity su	pplier ho	w satisfi	ed or di	ssatisfied l	nave				
Q41 Thinking about your gas and electricity supplier, how satisfied or dissatisfied have you been with the following aspects of energy supplier(s)?										
If you have different suppliers fo overall opinion.	r gas and	electricit	y, please [.]	think at	out your					
⇒ Please cross one box in each	row 🗷									
	Very satisfied	Fairly satisfied	Not very satisfied			Don't know				
That they have given you a fair deal										
The accuracy of your bills										
The customer service you have received										
•			newable	energy	sources m	ight				
→ Please cross one box in each	row 🗷									
Please cross one box in each row Very satisfied satisfied satisfied satisfied applicable know That they have given you a fair deal										
In the short term (1 to 2 years)			 							
In the long term (10 or more years)				1						

Section G: A Little More About You

Finally, a few questions about you and your circumstances. All the answers you give will be kept completely confidential and will be used for research purposes only, to help us categorise the answers you have already given. We appreciate these questions may be sensitive and therefore, if you would prefer not to answer a question, you have the option to leave it blank.

043 Does your household own or rent the accommodation where you	live?								
Q43 Does your household own or rent the accommodation where you live? □ Own outright □ Own with a mortgage or loan □ Part-own and part rent (shared ownership) □ Rent it (with or without housing benefit) □ Live here rent-free Q44 Who is your landlord? □ Please cross one box only ☑ □ The local authority or council or ALMO □ A housing association, RSL, charitable trust or Local Housing Company □ Employer (organisation) of a household member □ Another organisation □ Relative or acquaintance of any current household member from before this tena started □ Employer (individual) of a household member □ Another individual private landlord Q45 Do you (and your household) live in A whole house or bungalow that is: □ detached □ semi-detached □ terraced (including end-terrace) A flat, maisonette or apartment that is:									
Own outright Own with a mortgage or loan Part-own and part rent (shared ownership) Rent it (with or without housing benefit) Live here rent-free Q44 Who is your landlord? Please cross one box only The local authority or council or ALMO A housing association, RSL, charitable trust or Local Housing Company Employer (organisation) of a household member Another organisation Relative or acquaintance of any current household member from before this tenan started Employer (individual) of a household member Another individual private landlord Q45 Do you (and your household) live in A whole house or bungalow that is: detached semi-detached terraced (including end-terrace) A flat, maisonette or apartment that is:									
☐ Part-own and part rent (shared ownership)	Go to								
	Q44								
Live here rent-free									
Own outright Own with a mortgage or loan O45 Part-own and part rent (shared ownership) Rent it (with or without housing benefit) Live here rent-free O44 Who is your landlord? O44 Dive here rent-free O44 The local authority or council or ALMO A housing association, RSL, charitable trust or Local Housing Company Employer (organisation) of a household member Another organisation Relative or acquaintance of any current household member from before this tenancy started Employer (individual) of a household member Another individual private landlord O45 Do you (and your household) live in A whole house or bungalow that is: detached semi-detached terraced (including end-terrace) A flat, maisonette or apartment that is: in a purpose-built block of flats or tenement part of a converted or shared house (including bedsits) part of another converted building (for example, former school, church or warehouse) in a commercial building (for example, in an office building, hotel, or over a shop) A mobile or temporary structure:									
Own outright Own with a mortgage or loan Part-own and part rent (shared ownership) Rent it (with or without housing benefit) Live here rent-free Q44 Who is your landlord? Please cross one box only ☑ The local authority or council or ALMO A housing association, RSL, charitable trust or Local Housing Company Employer (organisation) of a household member Another organisation Relative or acquaintance of any current household member from before this tenancy started Employer (individual) of a household member Another individual private landlord Q45 Do you (and your household) live in A whole house or bungalow that is: detached semi-detached terraced (including end-terrace) A flat, maisonette or apartment that is: in a purpose-built block of flats or tenement part of a converted or shared house (including bedsits) part of another converted building (for example, former school, church or warehouse) in a commercial building (for example, in an office building, hotel, or over a shop)									
Own with a mortgage or loan Part-own and part rent (shared ownership) Rent it (with or without housing benefit) Live here rent-free Q44 Who is your landlord? Please cross one box only The local authority or council or ALMO A housing association, RSL, charitable trust or Local Housing Company Employer (organisation) of a household member Another organisation Relative or acquaintance of any current household member from before this tenancy started Employer (individual) of a household member Another individual private landlord Q45 Do you (and your household) live in A whole house or bungalow that is: detached semi-detached terraced (including end-terrace) A flat, maisonette or apartment that is:									
☐ Another organisation☐ Relative or acquaintance of any current household member from before this tenancy									
·	ore this tenancy								
☐ Employer (individual) of a household member									
☐ Another individual private landlord									
Q45 Do you (and your household) live in									
A whole house or bungalow that is:									
☐ detached									
☐ semi-detached									
☐ terraced (including end-terrace)									
A flat, maisonette or apartment that is:									
in a purpose-built block of flats or tenement									
part of a converted or shared house (including bedsits)									
part of another converted building (for example, former school, churc	ch or warehouse)								
in a commercial building (for example, in an office building, hotel, or	over a shop)								
A mobile or temporary structure:									
a caravan or other mobile or temporary structure									
A housing association, RSL, charitable trust or Local Housing Company Employer (organisation) of a household member Another organisation Relative or acquaintance of any current household member from before this tenancy started Employer (individual) of a household member Another individual private landlord Q45 Do you (and your household) live in A whole house or bungalow that is: detached semi-detached terraced (including end-terrace) A flat, maisonette or apartment that is: in a purpose-built block of flats or tenement part of a converted or shared house (including bedsits) part of another converted building (for example, former school, church or warehouse) in a commercial building (for example, in an office building, hotel, or over a shop) A mobile or temporary structure:									

Q46 What is your highest education?	
Please include your highest educational, professional or vocational qualification.	
☐ Another kind of qualification	
□ No qualifications	
☐ Don't know	
Q47 How often do you use the internet?	
☐ Almost all the time	
☐ Many times a day	
☐ About once a day	
☐ Several times a week	
☐ Less often	
☐ Never	
Q48 What is your current working status?	
→ Please cross one box only 区	
☐ Working full time (30 or more hours a week)	to
☐ Working part time (less than 30 nours a week)	50
On maternity or paternity leave	
☐ On government supported training	
☐ Unemployed and available for work	
☐ Wholly retired from work	
I I Full-time education at school college or university	to 49
☐ Looking after home or family	19
☐ Permanently sick or disabled	
☐ Doing something else	
Q49 Have you EVER had a paid job, apart from casual or holiday work?	
☐ Yes ᢒ Go to Q50	
□ No \$ Go to Q55	
OEO Bloom think about your (lost) was in ich that is the area with the west become	
Q50 Please think about your (last) main job – that is the one with the most hours. Are/Were you working as an employee or are/were you self-employed?	
☐ Employee ⑤ Go to Q51	
☐ Self-employee	

Q51 In your job, do/did you have responsibility for supervising the work of other employees on a day-to-day basis? □ Yes ☐ No Q52 How many people work/worked for your employer at the place where you work or worked? □ 1 to 24 ☐ 25 or more □ Don't know **⇒** Go to Q54 Q53 How many people do/did you employ? ☐ 1 to 24 ☐ 25 or more ☐ Don't know Q54 Which of the following best describes the type of work you do/did in your (last) main job? ⇒ Please cross one box only ☐ Modern professional occupations such as: teacher, nurse, physiotherapist, social worker, welfare officer, artist, musician, police officer (sergeant or above) or software designer ☐ Clerical and intermediate occupations such as: secretary, personal assistant, clerical worker, office clerk, call centre agent, nursing auxiliary or nursery nurse ☐ Senior managers or administrators (usually responsible for planning, organising and co-ordinating work and for finance) such as: finance manager or chief executive ☐ Technical and craft occupations such as: motor mechanic, fitter, inspector, plumber, printer, tool maker, electrician, gardener or train driver ☐ Semi-routine manual and service occupations such as: postal worker, machine operative, security guard, caretaker, farm worker, catering assistant, receptionist or sales assistant ☐ Routine manual and service occupations such as: HGV driver, van driver, cleaner, porter, packer, sewing machinist, messenger, labourer, waiter or waitress, or bar staff ☐ Middle or junior managers such as: office manager, retail manager, bank manager, restaurant manager, warehouse manager or publican ☐ Traditional professional occupations such as: accountant, solicitor, medical practitioner, scientist, or civil or mechanical engineer

Q55 Which of the following best describes who is mainly responsible for decisions about this household, for example paying household bills or choosing a provider for energy or broadband? ⇒ Please cross one box only ☐ Me only ☐ Somebody else (for example spouse/partner/parent/another adult) ☐ I share responsibility with somebody else ☐ Don't know Q56 What is your ethnic group? ⇒ Please cross one box only White **Black or Black British** ☐ English or Welsh or Scottish or □ African Northern Irish or British □ Caribbean ☐ Irish ☐ Any other Black or African or ☐ Gypsy or Irish Traveller Caribbean background (please specify) ☐ Any other White background (please specify) Other ethnic group Mixed or multiple ethnic groups □ Arab ☐ White and Black Caribbean ☐ Any other ethnic group (please specify) ☐ White and Black African ☐ White and Asian ☐ Don't know ☐ Any other mixed or multiple ethnic background (please specify) **Asian or Asian British** ☐ Indian ☐ Pakistani Bangladeshi ☐ Chinese ☐ Any other Asian background (please specify)

Q57	As a thank you for returning a completed version of this questionnaire, a £5 shopping voucher will be posted to your address within 5 working days.																		
	In order for us to address the voucher to you personally, please enter your full name in the box below.																		
	First name																		
	Last r	name																	

Q58 Finally, before submitting your response to this survey, please sign your name to confirm that you answered the questions as accurately as possible and that the answers reflect your own personal views.

I confirm that I answered the questions as accurately as possible and that the answers reflect my own personal views.



Thank you for completing the questionnaire. Please return it to us in the envelope provided.

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