

From: Enquiries

Sent: 24 May 2023 15:11

To: [REDACTED]

Cc: Enquiries

Subject: FOI Request - Response - Reference Number RFI 076 - Request for information on Cloud Infrastructure

Dear [REDACTED]

Thank you for your freedom of information request, allocated reference RFI 076, received on 26 April 2023.

You asked one question of the SSRO and our answer is as follows:

Under the Freedom of Information Act, I would like to request the following information:

- The duration of time utilising cloud infrastructure.
- The criteria used to choose a cloud provider.
- The percentage of infrastructures employing cloud services.
- The supplier of cloud infrastructures used. (AWS/Oracle/Azure etc.)
- Case studies highlighting the successful implementation of the 'Cloud-first' strategy.
- The uptime of the cloud infrastructure.
- The annual budget over the last five years for IT-managed services
- Please provide the percentage spent on cloud-managed services

Answer:

- The duration of time utilising cloud infrastructure. **Since 2014**
- The criteria used to choose a cloud provider. **Security, Price, Flexibility**
- The percentage of infrastructures employing cloud services. **100%**
- The supplier of cloud infrastructures used. (AWS/Oracle/Azure etc.). **Microsoft**
- Case studies highlighting the successful implementation of the 'Cloud-first' strategy. **None**
- The uptime of the cloud infrastructure. **Within Microsoft SLA for Azure and Office 365, see <https://www.microsoft.com/licensing/docs/view/Service-Level-Agreements-SLA-for-Online-Services?lang=1&year=2023>**
- The annual budget over the last five years for IT-managed services. **The ICT budgets for the last five years were as follows:**
 - **2018/19: £671,000**
 - **2019/20: £610,000**
 - **2020/21: £616,000**
 - **2021/22: £640,000**
 - **2022/23: £634,000**
- Please provide the percentage spent on cloud-managed services I assume this means percentage of budget. **16.65% of FY2022/23 budget was spent on cloud-managed services.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original request and should be addressed to: Joanne Watts, c/o Enquiries, enquiries@ssro.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or ico.org.uk

[REDACTED]
Enquiries

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E: enquiries@ssro.gov.uk | [Single Source Regulations Office](#)

From: [REDACTED]
Sent: 26 April 2023 08:53
To: Enquiries
Subject: Request for information on Cloud Infrastructure

 External email >

 First time sender >

Dear Sir/Madam,

Under the Freedom of Information Act, I would like to request the following information:

- The duration of time utilising cloud infrastructure.
- The criteria used to choose a cloud provider.
- The percentage of infrastructures employing cloud services.
- The supplier of cloud infrastructures used. (AWS/Oracle/Azure etc.)
- Case studies highlighting the successful implementation of the 'Cloud-first' strategy.
- The uptime of the cloud infrastructure.
- The annual budget over the last five years for IT-managed services
- Please provide the percentage spent on cloud-managed services

Best Regards,
[REDACTED]