Product Safety Report

12V Replacement Laptop Charger sold via Ali Express	
Aspect	Details
Images	
Alert Number	2212-0022
Product Type	Electrical appliances and equipment – Replacement Charger
Product Identifiers	Model number: DCSP240050 AliExpress ID: 1005002749503011 Supply voltage: 100-240 VAC
Product Description	A black charger with a rectangular shaped plug face.
Country of Origin	Unknown
Counterfeit	Unknown
Risk Type	Electric shock
Risk Level	Serious
Risk Description	The product presents a serious risk of electric shock due to the inadequate creepage and clearance distances, which are required to protect the user under fault conditions. There were also no instructions provided to ensure the safe installation and use of the product. Some of the required documentation and markings were missing. The product does not comply with the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	We recommend owners stop using this product immediately. Contact the distributor you purchased from to request redress.
Online Marketplace	AliExpress – The listing has been removed by the online marketplace.
Notifier	Office for Product Safety and Standards