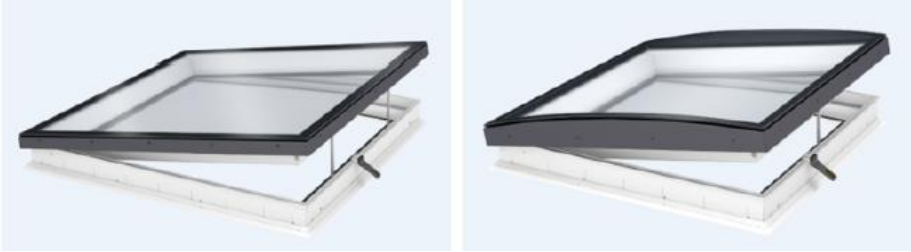




<b>Velux New Generation Glass Rooflights</b>	
<b>Aspect</b>	<b>Details</b>
<b>Images</b>	
<b>Alert Number</b>	2305-0086
<b>Product Type</b>	Electrical Appliances and Equipment – Powered Roof Window
<b>Product Identifiers</b>	Model: CVU 090090 02 2SUDA Only products with the combination of the product name CVU and where the 7 <sup>th</sup> and 8 <sup>th</sup> digits of the product code are '02' are affected by this issue. The product range was launched in July 2021 and all window sizes can be impacted. The solar-powered version of the flat roof window is not impacted, and neither are older Velux flat roof windows.
<b>Product Description</b>	Mains-powered, remote-controlled flat roof window.
<b>Country of Origin</b>	Denmark
<b>Counterfeit</b>	No
<b>Risk Level</b>	High
<b>Risk Type</b>	Electric Shock
<b>Risk Description</b>	The product presents a high risk of electric shock as under particular circumstances, the design of the product can allow condensation to accumulate in the part of the window where the transformer and actuator are mounted. This can cause metal parts of the flat roof window, such as the chain, reset button and rain sensor, to become live. A person may touch part of the product at a high voltage and receive an electric shock or be electrocuted. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
<b>Corrective Measures</b>	Velux have implemented two service solutions to address the safety risk. Owners are advised to refrain from any physical contact with the window itself and must contact Velux to arrange for a service technician to inspect the flat roof window. For further information, access the Velux website at: <a href="https://www.velux.co.uk/get-started/electrical-flat-roof-window-warning">https://www.velux.co.uk/get-started/electrical-flat-roof-window-warning</a>
<b>Online Marketplace</b>	N/A
<b>Notifier</b>	Local Authority Trading Standards