




DHM1800 Replacement Charger sold via Wish	
Aspect	Details
Images	
Alert Number	2207-0379
Product Type	Electrical appliances and equipment - Surface Pro Charger
Product Identifiers	Model number: DHM1800 Wish ID: 5eee327a8ec71047cb780550
Product Description	A black replacement charger with a 3-pin plug.
Country of Origin	China
Counterfeit	Unknown
Risk Type	Electric shock
Risk Level	Serious
Risk Description	<p>The product presents a serious risk of electric shock due to its poor mechanical strength and inadequate creepage distances. When impact tests were performed, the plastic casing broke open giving users access to live parts. As the product has a creepage distance of 0mm, if a user were to touch the accessible live parts, they could receive an electric shock. There was no user manual or instructions provided with the product and the CE marking was under the required size of 5mm. The product was also missing some of the required documentation and markings.</p> <p>The product does not comply with the Electrical Equipment (Safety) Regulations 2016</p>
Corrective Measures	We recommend owners stop using this product immediately. Contact the distributor you purchased from to request redress.
Online Marketplace	Wish – The listing has been removed by the online marketplace.
Notifier	Office for Product Safety and Standards.