



# Homes England

Date: 19 April 2023

Our Ref: RFI4276

Tel: 0300 1234 500

Email: [infogov@homesengland.gov.uk](mailto:infogov@homesengland.gov.uk)

Making homes happen

By Email Only

Information Governance Team  
Homes England  
Windsor House – 6<sup>th</sup> Floor  
50 Victoria Street  
London  
SW1H 0TL

Dear [REDACTED]

**RE: Request for Information – RFI4276**

Thank you for your request for information which was processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

*Please could you let me have anonymous data concerning shared ownership and rent to buy ownership applications.*

*Please list the following criteria for each registered applicant listed on your database in Carlisle.*

<b>Database field</b>	<b>Info requested</b>
<i>Date of application</i>	<i>Please State</i>
<i>Property Type Required</i>	<i>Please State</i>
<i>Number of Bedrooms</i>	<i>Please State</i>
<i>Scheme interested in</i>	<i>Please State</i>
<i>Homes interested in</i>	<i>Please State</i>
<i>Town Interested In</i>	<i>Please State</i>
<i>Local Authority Interested In</i>	<i>XXXXXXXX</i>
<i>Application</i>	<i>Single/Joint</i>
<i>Application Income Total</i>	<i>Please State</i>
<i>Application Savings Total</i>	<i>Please State</i>
<i>Application Benefits Total</i>	<i>Please State</i>
<i>C1 Situation</i>	<i>Please State</i>
<i>C1 Current Town</i>	<i>Please State</i>
<i>C1 Age</i>	<i>Please State</i>
<i>C1 &amp; C2 Disability</i>	<i>Yes/no</i>
<i>C1 &amp; C2 Wheelchair</i>	<i>Yes/no</i>



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## **Response**

We can confirm that we do hold some of the requested information, which is enclosed with this response as Annex A. Please note that some of the database field headings do not correspond to those within your request as they are not captured by the system in the way addressed in your request. Additionally, some database fields are not mandatory for customers to answer therefore some columns contain blank fields where the customer has opted out to answer.

### **In relation to the requested Database field 'C1' and 'C1 & C2'**

We can confirm that during the application process, this information is recorded for the application as a whole and not separated dependant on if the application is single or joint.

### **In relation to the requested Database field "Homes Interested in" and "Town Interested In"**

We can confirm that Homes England does not hold the information detailed in this part of your request.

To conclude that the information is not held, we have searched with our Agent who holds the information on behalf of Homes England. The Agent has confirmed that this field is not captured in their reporting systems and therefore we are unable to provide this information.

The FOIA does not oblige a public authority to create information to answer a request if the requested information is not held. The duty under section 1(1) is only to provide the recorded information held.

The full text of section 1 in the legislation can be found here:

<https://www.legislation.gov.uk/ukpga/2000/36/section/1>

## **Right to Appeal**

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

Email: [infogov@homesengland.gov.uk](mailto:infogov@homesengland.gov.uk)

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Homes England – 6<sup>th</sup> Floor  
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Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link:

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

**The Information Governance Team**  
For Homes England

OFFICIAL