

Detention and Escorting Services: Request for complaint response to be translated

If you have difficulties in understanding the response to your complaint, you can speak to staff at the immigration removal centre, short term holding facility, or on escort to help you.

You may also request for the response to your complaint to be translated into a language that you understand. Requesting a translation of the response to your complaint will not impact the outcome of your complaint.

Translations for complaint responses may take up to X calendar days to be sent to you.

If you wish for the response to your complaint to be translated, please complete the details below.

1. Complaint reference number:

(This appears on your complaint response)

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2. I would like the response to my complaint to be translated into:

(state language):

.....

3. Date

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4. Name

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5. CID or Home Office Reference number

