Office for Product Safety & Standards

## Product Recall

Black, red and grey electric scooter with charger	
Aspect	Details
Images	
Alert Number	2211-0009
Product Type	Machinery – E Scooter with charger
Product Identifiers	Brand: Guangdong, China Barcode: 8858778202 Batch number: 61904 Charger model number: DX-420150
Product Description	A black e scooter with grey hand grips and red brake cable. Packaged in a brown cardboard box.
Country of Origin	China
Counterfeit	Genuine
Risk Type	Electric shock
Risk Description	The product has been recalled as it presents a risks of electric shock, fire, explosion and injuries due to the poor quality charger and poor external build quality on the scooter. The external build quality requires improvement as a cable coming from the handlebar is not "tucked away" and could pose a loss of control hazard as the brake and control cables stick out from the handlebars. If the user were to lose control of the scooter due to this, it could result in injuries. Furthermore, the transformer used in the charger was of a poor build quality because the separation between the primary and secondary windings did not meet the minimum requirements of the standard, which could result in fire/explosion/electric shock whilst charging a battery under fault conditions. The plug, fuse, and cable used on the charger were all considered to be counterfeit. When tested, the plug face was found to fit a BS 1363 plug gauge however, the distance from the edge of the live and neutral pins to the edge of the plug was under the required 9.5mm, posing a potential electric shock hazard when the user inserts or removes the plug from the socket. There was no ballast present in the fuse as required by the standard and the cable is not considered to be approved as no licence number could be located on the database. The product was also missing some of the required documentation, markings and safety warnings.

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Corrective Measures	Recall of the product from end users. Withdrawal of the product from the market.
Online Marketplace	N/A
Notifier	Local Authority Trading Standards