




Travel clothes steamer	
Aspect	Details
Images	
Alert Number	2303-0110
Product Type	Electrical appliances and equipment – Clothes steamer
Product Identifiers	Barcode: 830809001096 Batch code: 298992347474
Product Description	A green and white travel clothes steamer device packaged in a blue cardboard box.
Country of Origin	China
Counterfeit	Genuine
Risk Type	Electric Shock
Risk Level	Serious
Risk Description	<p>The product presents a serious risk of electric shock as it was found to have a counterfeit plug and fuse. The live pin on the plug measured only 17mm, below the required length of 17.2mm to 18.2mm and there was no approval certificate for the plug. The endcap on the fuse could be removed by hand and did not contain and ballast. There was also no approval certificate for the fuse. The external build quality was found to be poor as live parts could be accessed by hand and when the product was bent, the rear cover came off. The internal build quality also required improvement and featured poor quality soldering with connections made using crimped connectors that could be removed by hand. Some of the required documentation and markings were also missing.</p> <p>The product does not comply with the Electrical Equipment (Safety) Regulations 2016 or the Plugs & Sockets (Safety) Regulations 1994.</p>
Corrective Measures	Destruction of the product.
Online Marketplace	N/A.
Notifier	Local Authority Trading Standards.