

## FAQs - Eurovision Song Contest 2023 - Displaced Ukrainian Ticket Scheme

### How can I apply for a ticket?

- You will need to register via the form [here](#).
- Registration closes at 4pm on Thursday 6 April 2023. Once registration has closed, the ballot for each show will take place. Those who pass verification and are successful in the ballot will receive an email from Ticketmaster, allowing them to purchase two tickets.

### Who can apply for a ticket?

- You can only apply for up to two tickets if you are based in the UK on the Homes for Ukraine Scheme, Ukraine Extension Scheme, and Ukraine Family Scheme, and have a biometric residence permit.
- You will need a biometric residence permit to make the application, so that we can ensure tickets only go to those people eligible.
- Only the person making the application needs a biometric residence permit. If you choose to purchase two tickets, you can bring whoever you choose with you using the second ticket. They do not need to hold a biometric residence permit.

### What information will you ask for in order to register and enter the ballot?

- When registering the individual making the application will be asked for their name, email address, their preferences for which shows they wish to attend, and an upload of their biometric residence permit.

### How long do I have to register?

- The ballot will be open for one week, closing at 4pm on Thursday 6th April 2023.

### What events are tickets available for?

- The subsidised tickets available will be across all the nine live shows, including dress rehearsals, semi-finals and final.
- The nine shows are:
  - Semi Final 1 Evening Preview - Monday 8th May 2023 at 20:00
  - Semi Final 1 Afternoon Preview - Tuesday 9th May 2023 at 13:30
  - Semi Final 1 Live - Tuesday 9th May 2023 at 20:00
  - Semi Final 2 Evening Preview - Wednesday 10th May 2023 at 20:00
  - Semi Final 2 Afternoon Preview - Thursday 11th May 2023 at 13:30
  - Semi Final 2 Live - Thursday 11th May 2023 at 20:00
  - Grand Final Evening Preview - Friday 12th May 2023 at 20:00
  - Grand Final Afternoon Preview - Saturday 13th May 2023 at 13:00
  - Grand Final Live - Saturday 13th May 2023 at 20:00

### **When will I find out if I have been successful in the ballot?**

- Successful ticket holders will be notified via email from Ticketmaster week commencing 17 April 2023.

### **What happens if I am successful?**

- If you are successful, you will receive an email from Ticketmaster confirming this. You will then have 48 hours to purchase up to two tickets via the Ticketmaster website. You will need a Ticketmaster account in order to purchase these tickets. If you do not have a Ticketmaster account already you will be able to set one up ahead of purchase.

### **How do I collect my ticket?**

- You will need to collect your ticket in person, on the day of the show, from the box office in Liverpool. The person who applied for the tickets must bring a copy of their biometrics residence permit with you to collect the ticket.

### **Are the tickets free?**

- No, each person will have to pay a fee of £20 for each ticket.

### **Who can I bring with my second ticket?**

- If you choose to purchase two tickets, you can bring whoever you like with you. They do not need to hold a biometric residence permit.
- If you purchase a second ticket, you may bring with you a person of your choice, whether that be a friend, family member or Sponsor (if on the Homes for Ukraine scheme).

### **Are you providing accommodation or travel?**

- Those applying for these tickets will need to arrange their own travel and accommodation.

### **Am I guaranteed a ticket?**

- No, you are registering to be a part of a ballot.
- Not everyone who applies will be allocated a ticket and we are expecting more people to register for a ticket than places available.

### **How can I be involved if I'm not successful in the ballot?**

- The Eurovision Song Contest is broadcast on the BBC and across Europe so anyone who is unable to get a ticket for the live show will be able to watch it on TV. In addition, for the first time ever in the UK, the Grand Final will be broadcast live to cinemas. You can purchase your ticket to watch it in a cinema at [ukcinemaparty.com](http://ukcinemaparty.com).

- For those people who are able to get to Liverpool but who do not have tickets for the shows, there will be lots of free activities to enjoy as part of the wider Eurovision Song Contest Host City programme.
- Some branches of the Association of Ukrainians in Great Britain (AUGB) will be organising events to celebrate the Eurovision Song Contest.

**Why are other visa schemes not eligible?**

- We are providing the opportunity specifically to people who have come to the UK as a result of being displaced by the war in Ukraine.

**What about people who are on one of the eligible visa schemes but have not applied for a biometric residence permit?**

- To ensure that we are giving subsidised tickets to only displaced Ukrainians and to ensure best use of taxpayers money we require a way of verifying those who apply which is via a check of a biometric residence permit.