



Animal &
Plant Health
Agency

Animal and Plant Health Agency
Access to Information Team
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www.gov.uk/apha

Our Ref: ATIC2932

[REDACTED]
{By Email}

29 November 2022

Dear [REDACTED]

PROVISION OF REQUESTED INFORMATION

Thank you for your request for information about dog imports, which the Animal and Plant Health Agency (APHA) received on 11 November 2022. Your request has been handled under the Freedom of Information Act (FOIA) 2000.

The information you requested and the response is detailed below:

"I would like to make the following request for information as per my rights under the Freedom of Information Act / Environmental Act.

1. How many applications per day there have been for "Improved Importer Status" since the ban against dogs imported from Romania was lifted on 29 October 2022."

APHA have received 106 applications since the ban was lifted on the 29 October 2022. The table below is a breakdown of how many applications per day APHA received. APHA started receiving applications for the Approved Importer Scheme on 25 October 2022 when the new guidance was put on gov.uk.

Date:	Applications Received:
25/10/2022	4
27/10/2022	2
28/10/2022	5
29/10/2022	4
30/10/2022	6
31/10/2022	14
01/11/2022	6
02/11/2022	2
03/11/2022	9

APHA is an Executive Agency of the Department for Environment, Food and Rural Affairs and also works on behalf of the Scottish Government, Welsh Government and Food Standards Agency to safeguard animal and plant health for the benefit of people, the environment and the economy.

04/11/2022	6
05/11/2022	2
06/11/2022	2
07/11/2022	5
08/11/2022	8
09/11/2022	3
10/11/2022	2
11/11/2022	1
12/11/2022	2
13/11/2022	2
14/11/2022	4
15/11/2022	2
16/11/2022	4
17/11/2022	4
18/11/2022	4
20/11/2022	1
21/11/2022	1

2. "How many applications have been approved, shown per day from 29 October 2022."

APHA have approved 38 applications. The table below is a breakdown of how many applications per day APHA approved.

Date:	Approved
02/11/2022	3
14/11/2022	19
16/11/2022	4
17/11/2022	9
18/11/2022	3

3. "How many applications have been rejected, shown per day from 29 October 2022."

APHA have rejected 6 applications. The table below is a breakdown of how many applications were rejected per day.

Date:	Rejected
02/11/2022	1
15/11/2022	4

16/11/2022

1

4. "How much staff resource has been dedicated to process the applications in terms of full time equivalents."

There are up to 5 members of staff processing applications.

5. "What is the average time per application."

It takes approx. 32 minutes to process an application from logging the application, uploading documents, the approval process and completing Improved Importer status.

Information disclosed in response to this FOI request is releasable to the public. In keeping with the spirit and effect of the FOI and the government's Transparency Agenda, this letter and the information disclosed to you may be placed on GOV.UK, together with any related information that will provide a key to its wider context. No information identifying you will be placed on the GOV.UK website.

An Annex is attached which explains the copyright that applies to the information being released to you and contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact the Access to Information Team at the email address below or postal address at the top of this letter.

Yours sincerely

ACCESS TO INFORMATION TEAM

Email: enquiries@apha.gov.uk

Annex

Copyright

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Complaints

If you are unhappy with the service you have received in relation to your request, you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 11 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to the Access to Information Manager at the address at the top of this letter or email enquiries@apha.gov.uk and the team will arrange for an internal review of your case.

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner's Office (ICO) for a decision. Please note that generally the ICO cannot make a decision unless you have first exhausted APHA's own complaints procedure. The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you need to contact the ICO, it's best to do so online. Please click [here](#) for contact details. You can also call them on 0303 123 1113.