



Our Ref: ATIC2926

[REDACTED]
{By Email}

28 November 20XX

Dear [REDACTED]

PROVISION OF REQUESTED INFORMATION

Thank you for your request for information about approved importer status statistics, which APHA received on 08 November 2022. Your request has been handled under the Freedom of Information Act (FOIA) 2000.

The information you requested and the response is detailed below:

“Since the new Approved Importer status was launched on 25th October 2022, please provide number of applications received, processed, approved and rejected.”

See below table showing the number of applications received, processed, approved and rejected since the new Approved Importer status was launched on 25th October 2022. Below are the figures for applications received so far:

Applications Received to date	105
Applications Approved to date	26
Applications on Hold (currently)	73
Applications Rejected to date	6

Applications on hold are because we have not received the requested documentation that is required as part of the process.

Information disclosed in response to this FOI request is releasable to the public. In keeping with the spirit and effect of the FOI and the government’s Transparency Agenda, this letter and the information disclosed to you may be placed on GOV.UK, together with any related information that will provide a key to its wider context. No information identifying you will be placed on the GOV.UK website.

An Annex is attached which explains the copyright that applies to the information being released to you and contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact the Access to Information Team at the email address below or postal address at the top of this letter.

Yours sincerely

ACCESS TO INFORMATION TEAM

Email: enquiries@apha.gov.uk

Annex

Copyright

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Complaints

If you are unhappy with the service you have received in relation to your request, you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 11 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to the Access to Information Manager at the address at the top of this letter or email enquiries@apha.gov.uk and the team will arrange for an internal review of your case.

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner's Office (ICO) for a decision. Please note that generally the ICO cannot make a decision unless you have first exhausted APHA's own complaints procedure. The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you need to contact the ICO, it's best to do so online. Please click [here](#) for contact details. You can also call them on 0303 123 1113.