



Rutland County Council District Council

What does the rule relate to?	Rule	Live example (before and after)
Charge Creation Dates	<p>The creation date for all charges has been found to be inconsistent with the registration date. A policy decision has been made to align all charge creation dates to the registration date on the charge.</p>	<p><b>Before:</b> Creation date: 01/10/2021, Registration date: 01/09/2021 <b>After:</b> Creation date: 01/09/2021, Registration date: 01/09/2021</p>
Addresses	<p>Addresses have been populated for all charges.  Postal Town may be duplicated for some charges.</p>	<p><b>Before:</b> Some charges would only have an address referenced in the description of the charge. <b>After:</b> All charges have addresses populated.  <b>Before:</b> Address would only state postal town once. <b>After:</b> Address may state postal town twice.</p>
Charge types and Charge sub-categories	<p>Charge types and Charge sub-categories have been populated for all charges (with the exception of charge types that do not require sub-categories e.g., Financial charges).  The process was introduced to ensure all charge types and sub-categories are correctly populated in the future.</p>	<p><b>Before:</b> Some charges had missing charge types and charge sub-categories.  <b>After:</b> All charges have populated charge type and charge sub-category.</p>
Originating Authority	<p>For some charges after 1997, the originating authority was previously “Rutland District Council”, the originating authority is now set to “Rutland County Council District Council”.  The originating authority for Ancient Monument charges are now set to “Secretary of State”.</p>	<p><b>Before:</b> Rutland District Council <b>After:</b> Rutland County Council District Council  <b>Before:</b> Rutland County Council District Council <b>After:</b> Secretary of State</p>



Statutory Provisions	A policy decision was applied to provide most current legislation affecting the charge.	<p><b>Before:</b> Most legislations would only be referenced in the description of the charge.</p> <p><b>After:</b> Where possible, statutory provision is populated by the most current legislation affecting the charge.</p>
Financial Charges	Rate of interest has been populated with a numerical value for all part 2 charges.	<p><b>Before:</b> Some charges did not have a populated rate of interest field.</p> <p><b>After:</b> Rate of interest has been populated with a numerical values for all part 2 charges.</p>
Further Information Location	A policy decision was applied to allow customers to self-serve where possible. Based on the charge type, customers will be directed to the appropriate website and email to find further information.	<p><b>Before:</b> Further information location was the same as Originating Authority.</p> <p><b>After:</b> Further information location is charge-type dependent, e.g. "Website: <a href="https://publicaccess.rutland.gov.uk/online-applications/?_ga=2.265062156.224248169.1648038166-928306863.1648038166">https://publicaccess.rutland.gov.uk/online-applications/?_ga=2.265062156.224248169.1648038166-928306863.1648038166</a>" for Conditional planning consent charges and "Email: <a href="mailto:highways@rutland.gov.uk">highways@rutland.gov.uk</a>" for Highways and paths charges</p>