



Department for Levelling Up,  
Housing & Communities

**Lee Rowley MP**

*Parliamentary Under-Secretary of State for Local  
Government and Building Safety*

**Department for Levelling Up, Housing and  
Communities**

Fry Building  
2 Marsham Street  
London  
SW1P 4DF

Paul Najsarek

21 March 2023

Dear Paul

### **Appointment as Local Government and Social Care Ombudsman**

I am delighted to confirm your appointment by His Majesty the King as Commissioner for Local Administration. Your appointment will be for a period of 6 months commencing on 1 April 2023 and ending on 31 September 2023, unless terminated before that date.

I am also delighted to confirm that the Secretary of State for Levelling Up, Housing and Communities, in exercise of the powers conferred on him by section 23(7) of the Local Government Act 1974, has designated you as the Chair of the Commission for Local Administration in England (“the Commission”) with effect from 1 April 2023. As Chair, you will also commonly be known as the Local Government and Social Care Ombudsman.

Through the Levelling Up and Regeneration Bill the Government is transferring more power and responsibility to local government, which makes it increasingly vital that local citizens have an effective right of redress where local services do not meet the standards that the public rightly expect and deserve.

As Ombudsman, you will play a vital role in this framework for redress. Your investigations will help remedy serious injustice suffered by members of the public and will improve local outcomes for communities across the country. Your job, in essence, is to “put things right when they have gone wrong” for ordinary citizens.

I enclose the terms of your appointment. I would be grateful if you could sign (e-signature is sufficient) and return to Siobhan Jones, Director for Local Government Policy, at [publicappointments@levellingup.gov.uk](mailto:publicappointments@levellingup.gov.uk). If you have any questions or concerns please contact the Public Appointments team.

Your appointment is made on the basis that you have no conflicts of interest in taking up this role, beyond those already disclosed to the Department. Should any potential conflict of interest arise in

the future, you must notify both the Department and the Commission in writing and be prepared to step aside from decisions on which you are conflicted.

A copy of this letter has been sent to Nigel Ellis, the Chief Executive of the Local Government and Social Care Ombudsman organisation, for information.

Yours,

A handwritten signature in blue ink, appearing to read 'Lee', is centered on the page.

**LEE ROWLEY MP**  
**Parliamentary Under-Secretary of State for Local Government & Building Safety**