



## Domestic Abuse Support

Created by AFFS Safeguarding Policy Team 2023 [People-AFFS-Safeguarding-Mailbox@mod.gov.uk](mailto:People-AFFS-Safeguarding-Mailbox@mod.gov.uk)

The below services provide confidential support to service personnel and their families affected by domestic abuse. **If you are concerned about your immediate safety or that of a family member you should call your local police force<sup>1</sup>**

Further information can be found at: [Domestic abuse: guidance and support for the armed forces community - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/domestic-abuse-guidance-and-support-for-the-armed-forces-community)

### UK BASED SUPPORT & SIGNPOSTING

<b>Royal Navy Family and People Support, RN FPS</b>	Freephone 0800 145 6088. (Mil) 9380 28777 (Civ) +44 (0)23 92728777 <b>Email:</b> NAVYNPS-PEOPLESPTRNFPSTL@mod.gov.uk <b>Web:</b> <a href="http://www.royalnavy.mod.uk/community-and-support">www.royalnavy.mod.uk/community-and-support</a>
<b>Army Welfare Service (AWS) Intake and Assessment Team</b>	(Mil) 947773053. (Civ) +44 (0) 1904 882053 <b>Email:</b> <a href="mailto:RC-AWS-IAT-0Mailbox@mod.gov.uk">RC-AWS-IAT-0Mailbox@mod.gov.uk</a> Out of hours the AWS can be contacted through the Unit Welfare Officer and/or the Staff Duty Officer.
<b>RAF Personal Support and Social Work Service (PS&amp;SWS)</b>	Telephone: 03000 111 723 (available 24 hours a day, 365 days a year) <b>Email:</b> <a href="mailto:psswsRAF@ssafa.org.uk">psswsRAF@ssafa.org.uk</a> (monitored during office hours, Monday to Friday 0830 – 1700)

### OVERSEAS SUPPORT & SIGNPOSTING

<u>British Forces Social Work Service (BFSWS)</u>	<b>Worldwide cover</b> (emergencies only out of normal working hours) 0044 (0) 808 168 3111 <a href="mailto:crt.bfsws@coreassets.com">crt.bfsws@coreassets.com</a>
<b>BFSWS Brunei</b>	(00 673) 8330224 or via (0) 808 168 3111 <a href="mailto:crt.bfsws@coreassets.com">crt.bfsws@coreassets.com</a>
<b>BFSWS Cyprus</b>	(00 357) 2596 3609 <a href="mailto:contactuscyprus@forcessocialwork.com">contactuscyprus@forcessocialwork.com</a>
<b>BFSWS Falklands</b>	(00 500) 73331, Military ext: 3331, Mobile: (00 500) 51020
<b>AWS overseas</b>	For coverage contact: (Mil) 947773053. (Civ) +44 (0) 1904 882053 <b>Email:</b> <a href="mailto:RC-AWS-IAT-0Mailbox@mod.gov.uk">RC-AWS-IAT-0Mailbox@mod.gov.uk</a>

### Support for MOD Civil Servants<sup>2</sup>

<b>Employee Assistance Programme (EAP)</b>	<a href="#">Employee Assistance Programme</a> 0800 345 7047. DE&S/SDA civilian staff 0800 783 0335: Confidential support and advice.
<b>Charity for Civil Servants</b>	Confidential support and advice ( <a href="#">link to Domestic Abuse information</a> ) 0800 056 2424

1. Where there is no Service Police presence and no suitable host nation agency, the Service Police Crime Bureau should be contacted via email at [OpsDesk@rmp.mod.gov.uk](mailto:OpsDesk@rmp.mod.gov.uk) or by telephone on military 93835 5170/5180 or civilian 02392 28 5170/5180

2. When based overseas entitled civil servants and their families can also access support from command support services such as BFSWS & AWS.