

Product Recall

RELiON Battery Insight Series 48V 30aH	
Aspect	Details
Images	IIIIIII IIIIIIIIIIIIIIIIIIIIIIIIIIIIII
Alert Number	2303-0032
Product Type	Other – Lithium-Ion Batteries
Product Identifiers	Model Number: 48V030-GC2 Affected serial number ranges are: RB48300020210314057- RB48300020210314729, RB48300020210330001- RB48300020210330715, and RB48300020210507012-RB48300020221016550. The serial number of the recalled product can be found on the side of the battery.
Product Description	The intended use includes, but is not limited to, golf carts, low-speed vehicles, automated guided vehicles (AGVs), and outdoor utility terrain vehicles (UTVs). The batteries can be utilised as stand-alone units or connected in an approved parallel architecture to increase capacity.
Country of Origin	China
Counterfeit	No
Risk Type	Fire
Risk Level	Serious
Risk Description	The product has been identified as presenting a serious risk of fire as a manufacturing fault can lead to corrosion across the ribbon cable terminal where it mates with the Printed Circuit Board (PCB) for the Battery Management System. Stress on the product's capacitor can lead to the sealing mechanism becoming compromised, which can cause electrolytes to leak onto the PCB. If there is arcing across the sense ribbon terminal, the resistors can overheat, and the product can ignite. The product does not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	Consumers should immediately stop using the RELiON InSight Series 48V battery if it is included within the recalled serial numbers and contact RELiON to coordinate a return. For further information, please access the RELiON website at: https://relionbattery.com/product-recall-eu
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts