



Ministry
of Defence

Defence Equipment and Support
Secretariat
#2043 Maple 0a
Ministry of Defence
Abbey Wood
Bristol BS34 8JH



Email: DES SEC-PolSec LE-JSC-WPNS@mod.uk

[Redacted]

email: [Redacted]
[Redacted]

Our Reference:
FOI2023/02398
Date:
02 March 2023

Dear [Redacted]

I am writing about your email of 22 February 2023, requesting the following information:

I have purchased an ex-military Pinzgauer 716 MK 4x4 Diesel. I have checked the released MERLIN database and the vehicle service history but was not able to get more information. Therefore I submit a FOI request for the following information:

- 1) *Vehicle military service history*
- 2) *Any Maintenance Records / Work objects related to this vehicle.*
- 3) *Any Maintenance Documents that could help me to maintain the vehicle like the Repair Instructions or a Workshop Manual.*

*Vehicle Registration: BC52AB
VIN number: SFF71622620006828*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOI Act).

A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that information in scope of your request is held. The information identified relating to this vehicle is attached, as follows:

- Annex A – Owner History
- Annex B – Fault History (redacted)
- Annex C – Inspection History
- Annex D – Modification History (redacted)
- Annex E – Servicing History

It has proved necessary to withhold some information in accordance with qualified exemptions of the FOI Act. Some of the commercially sensitive information in the Fault History (Annex B) and Modification History (Annex D) relates to contractor repair times, which have been withheld under qualified exemption Section 43(2) (Commercial Interests). Section 43 concerns information which if disclosed would or would likely prejudice the commercial interests of any person (including defence contractors and the public authority holding it).

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As the exemption is qualified, it was necessary to undertake a Public Interest Test to determine whether the balance for withholding the information outweighs that for disclosure. General arguments in favour of release were that full disclosure would demonstrate the MOD's commitment to openness and transparency; and make the UK Government more accountable to the electorate. The FOI Act also contains a presumption for release. However, reporting the time taken by MOD contractors to rectify fault reports could be used, along with already published contractor information, to reveal market sensitive information, such as hourly labour rates, that would likely allow the company's competitors to exploit when bidding for similar work.

Given the arguments described above, on balance, it was determined that the information should be withheld under Section 43(2) (Commercial Interests). The level of prejudice against release of this exempted information has been set at the higher level of "would" rather than "would be likely to".

Some of the information you have requested falls within the scope of Section 21 (Information readily accessible by other means) of the FOI Act. Various manufacturers are selling copies of manuals and technical publications. For example, Puch has a website selling operations manuals, servicing booklets, spare part catalogues and repair manuals. The website can be found at the following link:

<https://www.puch.at/en/products-spare-parts/puch-vehicle-documents/>

Under Section 16 (Advice and Assistance) of the FOI Act, I can advise you that the specification for the British Army Pinzgauer 716 TUM (HD) is very similar to that covered by the manufacturer manuals and technical publications.

You may wish to note that when the Management of Equipment, Resources, and Liabilities Information Network (MERLIN) database was archived into its current format some data may have been lost or corrupted. You should therefore be cautious that some of the owner history data may be inaccurate.

I can advise that no other information on this vehicle is held.

If you have any queries regarding the content of this letter, please contact this office in the first instance. If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DE&S Policy Secretariat

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VEHICLE DETAILS

ERM	NATO Stock Number	Asset Code	Contract Number	Description	Colour
(a)	(b)	(c)	(d)	(e)	(f)
BC52AB	2320999086639	NB17553108	CSVLC/00009	TRUCK UTY MED (HD) 4X4 FFR HT PINZGAUER EURO 3 (ABS)	Army/NATO Green IRR

Date In Service	Chassis Number	Engine No.	Cast	Cast Date
(g)	(h)	(i)	(j)	(k)
24/11/2005	0			

VEHICLE HISTORY

ERM	Key No.	RIV Date	UIN	Unit Title	RIV No.	RCP No.	RCP Date	Batch
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)
BC52AB	3		CA005A	JSCS ASHCHURCH		71070AA	24/11/2005	
BC52AB	4	01/06/2006	CQ030U	AUTOMOTIVE TECHNIK LTD	79570A	999	03/08/2006	
BC52AB	3	02/08/2006	CA005A	JSCS ASHCHURCH	999999	74252AA	08/08/2006	
BC52AB	4	14/05/2007	A1006A	4 REGT AAC (QM DEPT)	83209A	103	18/05/2007	
BC52AB	3	09/09/2011	A5969A	TFSU (UK)	999999	4945DD	09/09/2011	
BC52AB	2	11/04/2013	A5992D	TFSU (G)	5231D	999	11/04/2013	
BC52AB		31/05/2013		2 CIV WKSP REME			20/06/2013	
BC52AB		18/11/2013		SEF (G) STORED FLEET			09/12/2013	

Work Objects

Serial Number: BC52AB
 NSN: 2320999086639

Criteria:
 Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Fault ID	Work		Work Status	Fault State	Escalate Work	Repair Level	Batch Fault Group ID Number	Fault		Reason For Work	Level 3 Description	Working Organisation	Repair Section	Estimated Repair Time
	Request ID	Fault Description						Occurrence Date	Mission Impact					
000000-00795EA1	002E77F0	Inspect to STI 17 Standard Incl MEI	Closed	Taskworthy	No	Level 3		18 Jun 2013	N/A	Inspection	HD 4X4 FFR TUM PINZ	REME	Inspections Dept	
000000-00795E97	002E77F0	Carry Out All OOPM IAW AESP 2320-D-400-601 Chap 1-3 Table 5	Closed	Taskworthy	No	Level 3		18 Jun 2013	N/A	Servicing	HD 4X4 FFR TUM PINZ	REME	Line 2	
000000-00795E9B	002E77F0	Repair to STI 17	Closed	Taskworthy	No	Level 3		18 Jun 2013	N/A	Refurbishment	HD 4X4 FFR TUM PINZ	REME	Line 2	
000000-00795E95	002E77F0	Carry out L1 & L2 Service IAW AESP 2320-D-400-601 Chap 1-3 Table 7	Closed	Limited Role	No	Level 3		18 Jun 2013	N/A	Servicing	HD 4X4 FFR TUM PINZ	REME	Line 2	
000000-006B35BF		CARRY OUT MEI	Closed	Taskworthy	No	Level 2		30 Jun 2011	N/A	Inspection	HD 4X4 FFR TUM PINZ			000:00
000000-006B35BD		CARRY OUT 12M VM TASKS AND 12M SERVICE	Closed	Taskworthy	No	Level 2		30 Jun 2011	N/A	Inspection	HD 4X4 FFR TUM PINZ			000:00
000000-006844DD		CARRY OUT A 12 MONTHLY SERVICE AS PER AESP 2320-D-400-601	Closed	Fully Fit	No	Level 1		20 Jun 2011	N/A	Servicing	HD 4X4 FFR TUM PINZ			
000000-0068437F		CARRY OUT 12 MONTHLY SERVICE AS PER AESP 2320-D-400-601	Closed	Fully Fit	No	Level 1		20 Jun 2011	N/A	Servicing	HD 4X4 FFR TUM PINZ			000:00
000000-005F2B58		PASSENGER SEATBACK TORN (12/04/11 932B OBS)	Closed	Fully Fit	No	Level 2		20 Apr 2011	N/A	Inspection	HD 4X4 FFR TUM PINZ			
000000-005F2B52		OIL LEAK @ SUMP (12/04/11 M932B OBS)	Closed	Fully Fit	No	Level 2		20 Apr 2011	N/A	Inspection	HD 4X4 FFR TUM PINZ			
000000-005F2B44		FRONT SHOCKABSORBER BUSHES NON-TASK (12/04/11 932B FAILURE)	Closed	Taskworthy	No	Level 2		20 Apr 2011	N/A	Inspection	HD 4X4 FFR TUM PINZ			
000000-005F2B3E		HOLE IN REARMOST EXHAUST SECTION (12/04/11 932B FAILURE)	Closed	Taskworthy	No	Level 2		20 Apr 2011	N/A	Failure	HD 4X4 FFR TUM PINZ			
000000-005F0725		PASSANGER SEAT HAS LARGE TEAR	Closed	Fully Fit	No	Level 2		11 Apr 2011	N/A	Inspection	HD 4X4 FFR TUM PINZ			
000000-005F0721		REAR DOOR BAR MISSING	Closed	Fully Fit	No	Level 1		11 Apr 2011	N/A	Inspection	HD 4X4 FFR TUM PINZ			
000000-005D0DC9		CARRY OUT 4 YEARLY OOPM AS PER AESP 2320-D-400-601 TABLE 5	Closed	Taskworthy	No	Level 2		13 Jan 2011	N/A	Servicing	HD 4X4 FFR TUM PINZ			
000000-005D0DB4		CARRY OUT 6M VM'S TASKS AS PER AESP 2320-D-400-601 TABLE 7	Closed	Taskworthy	No	Level 2		13 Jan 2011	N/A	Servicing	HD 4X4 FFR			

000000-005D0DAC		CARRY OUT 6M SERVICE AS PER AESP 2320-D-400-601 TABLE 7	Closed	Non-Taskworthy	No	Level 1	13 Jan 2011	N/A	Servicing	TUM PINZ HD 4X4 FFR
000000-0048A1C0	000000-0029B4C1	VEH DOES NOT START EVEN WHEN SLAVED , ALSO EMMITING SPARKS.	Closed	Non-Taskworthy	No	Level 2	19 Oct 2009			TUM PINZ HD 4X4 FFR
000000-00520117	000000-002B84B1	CARRY OUT 12M SERVICE AS PER AESP 2320-D-400-601	Closed	Non-Taskworthy	No	Level 1	17 Jun 2010			TUM PINZ HD 4X4 FFR
000000-0052011D	000000-002B84AE	CARRY OUT M.E.I INSPECTION	Closed	Non-Taskworthy	No	Level 2	17 Jun 2010			TUM PINZ HD 4X4 FFR
000000-0052011A	000000-002B84AE	CARRY OUT 12M VM'S TASKS AS PER AESP 2320-D-400-601	Closed	Non-Taskworthy	No	Level 2	17 Jun 2010			TUM PINZ HD 4X4 FFR
000000-004DDC6A	000000-002B84AE	OVERDUE 6MSI	Closed	Non-Taskworthy	No	Level 2	08 Mar 2010			TUM PINZ HD 4X4 FFR
000000-00521E63	000000-002B8AE8	CARRY OUT OOPM SERIAL 8 AS PER AESP 2320-D-400-601 TABLE 5	Closed	Non-Taskworthy	No	Level 2	21 Jun 2010			TUM PINZ HD 4X4 FFR
000000-00521E62	000000-002B8AE8	CARRY OUT OOPM SERIAL 7 AS PER AESP 2320-D-400-601 TABLE 5	Closed	Non-Taskworthy	No	Level 2	21 Jun 2010			TUM PINZ HD 4X4 FFR
000000-00521E60	000000-002B8AE8	CARRY OUT OOPM SERIAL 6 AS PER AESP 2320-D-400-601 TABLE 5	Closed	Non-Taskworthy	No	Level 2	21 Jun 2010			TUM PINZ HD 4X4 FFR
000000-00521E59	000000-002B8AE8	CARRY OUT OOPM SERIAL 3 AS PER 2320-D-400-601 TABLE 5	Closed	Non-Taskworthy	No	Level 2	21 Jun 2010			TUM PINZ HD 4X4 FFR
000000-004751A7	0029AFB2	CES NOT PRESENTED (JACK & FIRE EX)	Closed	Limited Role	No	Level 1	08 Sep 2009			TUM PINZ HD 4X4 FFR
000000-0045FC92		Initial Maintenance	Closed	Fully Fit	No	Level 1	29 Jul 2009			TUM PINZ HD 4X4 FFR
000000-0045FC89		Initial Usage	Closed	Fully Fit	No	Level 1	29 Jul 2009			TUM PINZ HD 4X4 FFR



Work Objects

Serial Number: BC52AB
 NSN: 2320999086639

Criteria:
 Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Maintenance Event ID	Work Request ID	Escalate Work	Maintenance Event Name	Next Due Date	Repair Level	Fault State	Work Status	Estimated Repair Time	Working Organisation	Repair Section
000000-0032A5D0		No	MEI (2)	13 Nov 2014	Level 2			000:00		
000000-0016F20D		No	MEI (2)	13 Nov 2014	Level 2			000:00		
000000-0005CFE2		No	MEI (2)	13 Nov 2014	Level 2		CL	000:00		
			6 Monthly Safety Insp							
000000-0032A5D1		No	(2)	14 May 2014	Level 2			000:00		

Work Objects

Serial Number: BC52AB
 NSN: 2320999086639

Criteria:
 Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Modification Event ID	Modification Number	Modification Description	Work Request ID	Escalate Work	Production Classification/In Service Classification	Modification Type	Apply When Usage Equals	Embodiment by Target Date	Usage Counter Units	Fault State	Work Status	Repair Level	Working Organisation	Repair Section	Estimated Repair Time
000000-006F8C10	00025	Fitment of wheel bolt indicators Pinzgauer Front Suspension		No	1/A	Mod				Fully Fit	CL	Level 2			
000000-0001DB24	00007	upgrade, CORROBORO		No	3/C	Mod		05 Jan 2020		Fully Fit	CL				

Work Objects

Serial Number: BC52AB
 NSN: 2320999086639

Criteria:

Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Maintenance Event ID	Work Request ID	Escalate	Maintenance Event Name	Next Due	Repair	Fault	Work	Estimated	Working	Repair
		Work		Date	Level	State	Status	Repair	Organisation	Section
000000-003299A1		No	Weekly (AR)(1)		Level 1			000:00		
000000-0032999E		No	6 Monthly/8000 Kms		Level 2			000:00		
000000-00317850		No	First 1000 Kms (AR)		Level 2			000:00		
000000-0032999F		No	2 Yearly		Level 1			000:00		
000000-0031784E		No	2 Yearly		Level 1			000:00		
000000-007206D5		No	Equipment Check	23 Jan 2017	Level 1			000:00		
000000-0032999D		No	Yearly/16000 Kms		Level 2			000:00		
000000-00732E6F		No	Equipment Check	23 Jan 2017	Level 1			000:00		
000000-0016F209		No	6 Monthly/8000 Kms		Level 2			000:00		
000000-000DC119		No	2 Yearly		Level 1		CL	000:00		
000000-000D2738		No	Yearly/16000 Kms		Level 2		CL	000:00		
000000-0005CFE1		No	6 Monthly/8000 Kms		Level 2		CL	000:00		
000000-0005D05F		No	3 Yearly/48000 Kms		Level 2		CL	000:00		
000000-00106514		No	2 Yearly		Level 1		CL	000:00		

000000-0016F208	No	Yearly/16000 Kms		Level 2	000:00
000000-007206D4	No	Battery Test	24 Dec 2016	Level 1	000:00
000000-00642328	No	Equipment Check	23 Jan 2017	Level 1	000:00
000000-00317839	No	6 Monthly/8000 Kms		Level 2	000:00
000000-00119EB0	No	6 Monthly/8000 Kms		Level 2	000:00
000000-00317838	No	Yearly/16000 Kms		Level 2	000:00
000000-003299A0	No	3 Yearly/48000 Kms		Level 2	000:00
000000-00732E6D	No	Battery Test	24 Dec 2016	Level 1	000:00
000000-00642327	No	Battery Test	24 Dec 2016	Level 1	000:00
000000-0031784F	No	3 Yearly/48000 Kms		Level 2	000:00
000000-00119ED1	No	4 Yearly/60000 Kms (2)		Level 2	000:00