



Office for Product  
Safety & Standards

2023



# Bought a product that you think is unsafe?

If you're in England or Wales, report it to  
**Citizens Advice on 0808 223 1133**

If you're in Scotland, report it to  
**Advice Direct Scotland on 0808 164 6000**

If you're in Northern Ireland, report it to  
**your local district council**

**Search 'product recalls' on GOV.UK**



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# Thinking of buying a product online?

Not everything you see advertised on an  
online platform is sold by that platform

What do you know about the seller? Do you know:

- **who** you are buying from?
- **where** you are buying from?

**Think before you buy.  
Search 'product recalls' on GOV.UK**