Black and white portable heater

Aspect	Details
Images	
Alert Number	2301-0086
Product Type	Electrical appliances and equipment – Portable heater
Product Identifiers	Barcode number: 9559976086668
Product Description	Small electric, black and white fan heater that plugs into a wall. Includes a remote to control the product.
Country of Origin	China
Counterfeit	Unknown
Risk Type	Fire
Risk Level	Serious
Risk Description	The product presents a serious risk of fire as the internal and external build quality is poor. Externally, it was found that the grill cover over the heater matrix could be removed by hand and the buttons could be pushed into the product. The buttons on the front panel were recessed and were often lower than the surrounding case. The internal build quality was also found to have issues, with one connector not being used and wires being soldered directly to the PCB, with no secondary form of fixing. The plug face did not meet the dimensional requirements of BS 1363 because the live and neutral pins were too close together. The edge of the live and neutral pins were less than the required 9.5mm to the edge of the plug face. This means that the plug may not make proper contact with the socket, which could result in the socket overheating and potentially catching fire. Also, the earth pin was sleeved, which is not permitted. The product was also missing some of the required documentation and markings. The product does not comply with The Electrical Equipment (Safety) Regulations 2016.

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts

Corrective Measures	Import rejected at the border and destruction of the product.
Online Marketplace	Amazon – the listing has been removed by the online marketplace.
Notifier	Local Authority Trading Standards.

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