

Product Safety Report

Portable Fan Heater sold via Groupon	
Aspect	Details
Images	
Alert Number	2301-0197
Product Type	Electrical appliances and equipment - Portable Heater
Product Identifiers	Barcode: 6920708136549
Product Description	Programmable Space Heater with LED Display. Plug-in fan heater.
Country of Origin	China
Counterfeit	Genuine
Risk Type	Electric shock
Risk Level	Serious
Risk Description	The product presents a serious risk of electric shock as the plug is not securely attached to the body of the heater and can be freely moved by hand, potentially giving the consumer access to live parts. The product does not comply with BS 1363 as the length and disposition of the neutral and live pins were not within the required limits. The product was also missing required documentation and markings and the instructions were poorly translated and typed in English. The product does not meet the requirements of Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	We recommend owners stop using the product immediately. Contact the distributor you purchased from to request redress.
Online Marketplace	Groupon – The listing has been removed by the online marketplace
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts