Office for Product Safety & Standards

Product Safety Report

Portable Fan Heater 500W	
Aspect	Details
Images	
Alert Number	2212-0176
Product Type	Electrical appliances and equipment – Fan Heater
Product Identifiers	Barcode: 6984635012031 Listing Name: Portable Electric Heater 500W UK Plug Timer + Remote Control Digital Display
	Fan heater with directly plug-in to electrical socket, small remote control and instructions manual.
Country of Origin	China
Counterfeit	Unknown
Risk Level	Serious
Risk Type	Electric Shock
Risk Description	The product presents a serious risk of electric shock as the plug face did not meet the dimensional requirements of BS 1363 because the live and neutral pins were too close together and would not fit into the plug gauge. The earth pin was sleeved, which is not permitted. The edge of the live and neutral pins were also less than the required 9.5mm from the edge of the plug place, which could allow the user to touch the live pins when removing or inserting the plug face into a socket. The product also drew a greater level of power than the stated 500W and required improvements to markings, labelling and documentation. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
	We recommend owners to stop using the product immediately. Contact the distributor you purchased from to request redress.
Online Marketplace	OnBuy – The listing has been removed by the online marketplace.
Notifier	Local Authority Trading Standards