



# Accounting Officer Memorandum

## Prison Technology Transformation Programme (PTTP)

February 2023

### Background and Context

This programme delivers new end user technology for HM Prison Service (HMPS) and its headquarters including infrastructure build, security layer, devices, office software licensing and data migration. It also includes the design, delivery and run of continuous service and system support, and transition, deployment and training for the new service.

There are circa 60,000 HMPS end user technology users (55,000 current active users and 5,000 current active functional mailboxes) spread across 168 public and private prisons and headquarter sites. A large majority of these users are prison-based staff.

PTTP is replacing the existing Quantum IT system in use in the Prison Service and providing staff with a modern working device using Microsoft Office 365 operating on Windows 10 in the Cloud. Technology services are essential for HMPS staff to operate and deliver prison services safely and effectively.

### Regularity

The programme does not require any new legislation and does not anticipate any issues in maintaining compliance with established United Kingdom law.

The programme has the delegated authority to enter into new contracts with third party service providers required to deliver services, and Cabinet Office approval is and continues to be sought for any contracts that require this level of approval, in line with cross government ICT spending control measures. Regularity will be ensured through the use of pre-existing Crown Commercial Services frameworks.

### Propriety

There no concerns surrounding propriety. As part of the Government Major Projects Portfolio (GMPP), the programme reports quarterly to the GMPP Portfolio Office within the Infrastructure and Projects Authority (IPA) within the Cabinet Office. An assessment of the programme's progress will be published in the GMPP annual report.



## Value for Money

The programme has undertaken a detailed value for money assessment. It is pursuing the most effective option of those considered. There is a Net Present Cost over a 10-year period of £198m, including optimism bias. A net benefit of £10m per year is expected from 2024/25 onwards, when the transition to the new MoJ Official service is fully complete.

## Feasibility

Government has a proven track record in breaking up large outsourced IT and digital contracts to smaller, more flexible and cost-effective arrangements which are managed in house. This sets a precedent of the deliverability of insourcing elements of service across Digital and Technology and follows similar trends seen in other Government Departments. PTTP is also planning to deploy modern, proven technologies such as Microsoft Office 365 that are already in use elsewhere in the MoJ, in order to minimise the risk associated with the introduction of new technology at this scale.

The programme's delivery approach is subject to IPA assurance and gateway reviews as well as MoJ keyholder reviews at the appropriate stages. An Integrated Assurance and Approvals Plan has been developed. External assurance of the technical design via the National Cyber Security Centre was also undertaken in July 2021.

## Conclusion for the Accounting Officer

My conclusion is that the Prisons Technology Transformation Programme meets the tests as narrated above.

I have placed a copy in the Commons and a copy has also been provided to the Principal Accounting Officer of the Ministry of Justice, who has seen my assessment and endorsed my conclusion.



Amy Rees,

Chief Executive, HM Prison and Probation Service

Prif Weithredwr, Gwasanaeth Carchardai a Phrawf EM