



**Defence Business Services**

Secretariat  
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Ref: FOI2022/05242

[DBSRES-Secretariat@mod.gov.uk](mailto:DBSRES-Secretariat@mod.gov.uk)

23 May 2022

Dear [REDACTED]

Thank you for your email of 26 April 2022 to the Ministry of Defence (MOD), requesting the following information:

*"I write to you regarding my ongoing AFCS case submitted to you in Dec 2014.*

*I formally request under freedom of information, a copy of the vulnerability risk assessment for engaging with a vulnerable person, that the Chief of Defence People senior medical advisor will have produced. I make this assumption on the basis that Dr Elizabeth Anne Braidwood CBE has been the commenter/decision throughout my claim."*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the MOD and I can confirm that no information in scope of your request is held.

There is no recorded information held which would answer your question.

Under Section 16 of the FOI (Help and Assistance) I can advise that all cases are assessed and treated on a case-by-case basis. Additionally, when dealing with customers in general, should staff feel that customers are vulnerable they would automatically refer to Veterans Welfare Service to ensure assistance was offered.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.gov.uk](mailto:CIO-FOI-IR@mod.gov.uk)). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until

the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

Defence Business Services Secretariat