



# UK Hydrographic Office

Admiralty Way  
Taunton  
Somerset  
TA1 2DN

Telephone: [REDACTED]  
E-mail: [REDACTED]  
Website: [REDACTED]

[REDACTED]  
REF: FOI2022/07463

22 June 2022

Dear [REDACTED]

Thank you for your email of 17 June 2022 requesting the following information:

*I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.*

***You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:***

*If there is more than one provider please split all the information including the annual average spend, number of connection, duration, contract dates and internal contact details.*

- 1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three*
- 2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.*
- 3. Number of Connections- Number of connections for each network provider. **(number of voice only devices, voice and data devices, data only devices)** please provide me with the breakdown and not the overall total.*
- 4. Duration of the contract- please state if the contract also includes contract extensions for each provider.*
- 5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. **(if there are multiple start dates, could you please provide me with the earliest date for each provider)***
- 6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.*
- 7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.*
- 8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for*

*each network provider? If full contact details cannot be provided please send me their actual job title.*

*9.If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.*

*Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.*

*Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?*

*If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that some information in scope of your request is held.

The information you have requested can be found below, at annex A.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

UKHO Secretariat

Annex A:

If there is more than one provider please split all the information including the annual average spend, number of connection, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three

**Vodafone, EE**

2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.

**Average spend since contract start: c£22k pa / £1800 pm – single contract covering both networks**

3. Number of Connections- Number of connections for each network provider. (**number of voice only devices, voice and data devices, data only devices**) please provide me with the breakdown and not the overall total.

**Currently: 0, 89 (31 Vodafone + 58 EE) and 18 respectively**

4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

**Two years plus optional one year extension**

5. Contract Start Date- please can you provide me with the start date of the signed agreement.

Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (**if there are multiple start dates, could you please provide me with the earliest date for each provider**)

**Qtr 3 FY 21/22**

6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement.

Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.

**Qtr 2 FY 23/24**

7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

**Qtr 4 FY 22/23**

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.

**Procurement Team**

**[Procurement@ukho.gov.uk](mailto:Procurement@ukho.gov.uk)**

**01823 484444**

9.If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

**N/A**