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[REDACTED]
By e-mail: [REDACTED]

Our ref: FOI2023/00906
1 February 2023

Dear [REDACTED] ,

REQUEST FOR INFORMATION: Mobile Phone Contract for the Animal and Plant Health Agency (APHA)

Thank you for your request for information of 16 January 2023 about the mobile phone contract for APHA. We have handled your request under the Freedom of Information Act 2000 (FOIA).

Your information request and our response are set out below.

With regards to the organisation’s Mobile Phones contract.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:

If there is more than one provider, please split all the information including the annual average spend, number of connections, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three

Vodafone and EE

2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract, can you please provide the estimated annual spend.

Vodafone – approximately £160,186.
EE - £4,400.

3. Number of Connections- Number of connections for each network provider. (Number of voices only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.

	Vodafone			EE
	Voice Only	Voice & Data	Data	Voice & Data
APHA	28	2688	611	26



4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

Vodafone – 3 years.
EE – 3 years.

5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)

Vodafone – Quarter 3 2021.
EE – Quarter 3 2020.

6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.

Vodafone – Quarter 3 2024.
EE – Quarter 3 2023.

7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

Vodafone – Quarter 1 2023.
EE – Quarter 1 2023

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.

After careful consideration we have decided that the name and contact details of the person responsible for these contracts should be withheld under sections 40(2) and 40(3A) of the FOIA as the information constitutes personal data relating to persons other than you.

These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the General Data Protection Regulation (GDPR).

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the personal data because the junior staff involved would not reasonably expect their name and contact details to be disclosed in relation to this request for information.

9.If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Information not held.

Information disclosed in response to this FOIA is releasable to the public. In keeping with the spirit and effect of the FOIA and the government's Transparency Agenda, this letter and the information disclosed to you may be placed on [GOV.UK](https://www.gov.uk), together with any related information that will provide a key to its wider context. No information identifying you will be placed on the GOV.UK website.

We attach Annex A, explaining the copyright that applies to the information being released to you, and Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact the address below.

Yours sincerely

[REDACTED]
Information Rights Team
InformationRequests@defra.gov.uk

Annex A

Copyright

The information supplied to you continues to be protected by copyright. You are free to use it for your own purposes, including for private study and non-commercial research, and for any other purpose authorised by an exception in current copyright law. Documents (except photographs or logos) can be also used in the UK without requiring permission for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder.

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Annex B

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 11 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Andrew Mobsby, Head of Information Rights via email at InformationRequests@defra.gov.uk and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our website.

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner's Office (ICO) for a decision. Please note that generally the ICO cannot make a decision unless you have first exhausted Defra's own complaints procedure.

The ICO can be contacted using the following link:

<https://ico.org.uk/make-a-complaint/official-information-concerns-report/official-information-concern/>