



UK Hydrographic Office

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Telephone: [REDACTED]
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Website: [REDACTED]

[REDACTED]

21 December 2022

Dear [REDACTED]

Thank you for your email of 18 January 2023 requesting the following information:

Please specify the brand name for Boxxe
Please specify the O/S for Insight
Please brief why the number of servers not available for all the contracts

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that all the information in scope of your request is held.

The information you have requested can be found below:

- *Please specify the brand name for Boxxe*

This is the contract for Microsoft Licensing, which is the supplier of our Virtualisation Software Platform Hyper-V and subsequently using Windows server as the OS. So the brand would be Microsoft.

- *Please specify the O/S for Insight*

This is for storage, it uses its own Netapp proprietary firmware to operate, this is then used by the Virtualisation platform Hyper-V which is using Windows Server as the OS to store and access data. There is no OS to state for the storage array.

- *Please brief why the number of servers not available for all the contracts*

We have provided the number of servers for the relevant category. We have 152 x HPe and 1 x Dell Physical servers and 1700 virtual servers running within our Hyper-V estate which are in the relevant columns for the requested category. There are no other servers under these categories.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

UKHO Secretariat