



Ministry  
of Defence



DE&S Secretariat



DES SEC-PolSec [LE-JSC-WPNS@mod.gov.uk](mailto:LE-JSC-WPNS@mod.gov.uk)



Defence Equipment & Support  
Maple 0a, #2043  
MOD Abbey Wood  
Bristol BS34 8JH



01 December 2022  
Our Reference: FOI2022/14028

Dear [REDACTED]

I am writing about your request for the following information:

“I have just purchased a Land Rover FFR 110 reg ,14KF34  
Date in service 13/05/1986  
Asset's code NB17203110

I was wondering if you could let me have a copy of its service record”

Your request has been handled in accordance with the Freedom of Information (FOI) Act 2000.

A search of Ministry of Defence (MOD) records has concluded that some information is held about your vehicle and copies of the following documents are attached:

- Annex A - Fault History (Redacted)
- Annex B - Modification History
- Annex C - Service History
- Annex D - Inspection History

The vehicle transfer records are available on the Management of Equipment, Resources, and Liabilities Information Network (MERLIN) System. Section 21(1) of the FOI Act provides an exemption if the information is reasonably available by other means. The MERLIN archive was released as part of a previous FOI request and can be accessed at the Government publications website, at the following link:

<https://www.gov.uk/government/publications/foi-responses-published-by-mod-week-commencing-09-july-2018>

Some of the enclosed Fault History (Annex A), relating to commercially sensitive information, has been withheld in accordance with Section 43(2) (Commercial Interests) of the FOI Act, concerning information which if disclosed would or would likely prejudice the commercial interests of any person (including defence contractors and the public authority holding it).

As the exemption is qualified, it was necessary to undertake a Public Interest Test to determine whether the balance for withholding the information outweighs that for disclosure. General arguments in favour of release were that full disclosure would demonstrate the MOD's commitment to openness and transparency; and make the UK Government more accountable to the electorate.

The FOI Act also contains a presumption for release. However, reporting the time taken by MOD contractors to rectify fault reports could be used, along with already published contractor information, to reveal market sensitive information, such as hourly labour rates, that would likely allow the company's competitors to exploit when bidding for similar work.

Given the arguments described above, on balance, it was determined that the information should be withheld. The level of prejudice against release of this exempted information has been set at the higher level of "would" rather than "would be likely to".

Under Section 16 (Advice and Assistance) of the FOI Act, I can advise you that the MERLIN database is split into seven spreadsheets. The first has a list of vehicles, while sheets two through seven include details of where the vehicle was allocated. Details about your vehicle are listed on sheets one and two. To search for a vehicle, you will need to press Ctrl + F on your computer keyboard, then select 'Options' and then select 'Workbook' from the 'Within' drop down list. Information relevant to your request can be found by typing the vehicle registration number and pressing 'enter'.

You may wish to note that when MERLIN database was archived into its current format some data may have been lost or corrupted. You should, therefore, be cautious that some of the owner history may be inaccurate.

If you have any queries regarding the content of this letter, please contact this office in the first instance. If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

DE&S Secretariat

Work Objects

Serial Number: 14KF34  
 NSN: 2320998937008

Criteria:  
 Repair Level: ALL  
 Work Object Status: Closed  
 Mission Impact: ALL  
 Fault State: ALL  
 Escalate Work: ALL  
 Work Request ID:  
 Assigned Work Status: ALL  
 Working Organisation:  
 Repair Section:

Fault ID	Work Request ID	Fault Description	Work Status	Fault State	Escalate Work	Repair Level	Batch Fault Group ID Number	Fault Occurrence Date	Mission Impact	Reason For Work	Level 3 Description	Working Organisation	Repair Section	Estimated Repair Time
000000-005FDC54		GENERATOR BELT LOOSE	Closed	Fully Fit	No	Level 2		11 May 2011	N/A	Inspection	TUM FFR HARD TOP			
000000-005FDC41		OIL TEMP WARNING LIGHT INOP	Closed	Fully Fit	No	Level 2		11 May 2011	N/A	Failure	TUM FFR HARD TOP			
000000-005E4929		RENEW/REPAIR OFFSIDE FRONT TYRE(NAIL IN SHOULDER)	Closed	Limited Role	No	Level 1		08 Mar 2011	N/A	Failure	TUM FFR HARD TOP			
000000-0053536B		RADIO PROBLEMS	Closed	Fully Fit	No	Level 1		14 Jul 2010	N/A	Failure	TUM FFR HARD TOP			
000000-00505535		INVESTIGATE SPEEDOMETER STOPPED WORKING-RDI	Closed	Fully Fit	No	Level 2		11 May 2010	N/A	Failure	TUM FFR HARD TOP			
000000-00504D67	000000-002B2BEE	CARRY OUT 6MONTH SERVICE AND SAFETY INSPECTION	Closed	Fully Fit	No	Level 2		11 May 2010			TUM FFR HARD TOP			
000000-00455CE6		Insufficient Data	Closed	Non-Taskworthy	No	Level 1		14 Jul 2009			TUM FFR HARD TOP			
000000-00421E0E	000000-0028D6DD	INVESTIGATE FAULTY FUEL GAUGE	Closed	Limited Role	No	Level 2		03 May 2009			TUM FFR HARD TOP			
000000-00410C58		RECTIFY WATER PUMP U/S	Closed	Non-Taskworthy	No	Level 2		03 Apr 2009			TUM FFR HARD TOP			
000000-003F4834		RECTIFY OIL LEAK AT GEARBOX REAR OUTPUT SEAL	Closed	Fully Fit	No	Level 2		23 Mar 2009			TUM FFR HARD TOP			
000000-003D1838		RENEW BRAKE AND CLUTCH FLUID	Closed	Fully Fit	No	Level 2		12 Feb 2009			TUM FFR HARD TOP			
000000-003D1830		SECURE FUEL FILTER ASSY TO BULKHEAD	Closed	Fully Fit	No	Level 2		12 Feb 2009			TUM FFR HARD TOP			
000000-003D1866		WINDSCREEN WASHERS INOP	Closed	Fully Fit	No	Level 1		12 Feb 2009			TUM FFR HARD TOP			
000000-00365974		RENEW CLUTCH	Closed	Non-Taskworthy	No	Level 2		18 Dec 2008			TUM FFR HARD TOP			
000000-00245F03		renew vrn light	Closed	Non-Taskworthy	No	Level 2		14 Aug 2008			TUM FFR HARD TOP			
000000-00245F17		renew strg shaft assy	Closed	Non-Taskworthy	No	Level 2		14 Aug 2008			TUM FFR HARD TOP			
000000-00245CE7		carry out 6 monthly service	Closed	Fully Fit	No	Level 1		13 Aug 2008			TUM FFR HARD TOP			
000000-00245CFB		carry out 6 monthly vrn tasks	Closed	Fully Fit	No	Level 2		13 Aug 2008			TUM FFR HARD TOP			
000000-00245D0F		carry out 6534	Closed	Fully Fit	No	Level 1		13 Aug 2008			TUM FFR HARD TOP			
000000-00245D23	000000-0027F816	renew rear diff cover	Closed	Fully Fit	No	Level 2		13 Aug 2008			TUM FFR HARD TOP			
000000-00245D39	000000-0027F816	rect coolant leak @ water pump hose	Closed	Fully Fit	No	Level 2		13 Aug 2008			TUM FFR HARD TOP			
000000-00245D48	000000-0027F816	repair rotten floor under dvrs seat	Closed	Fully Fit	No	Level 2		13 Aug 2008			TUM FFR HARD TOP			
000000-00245D4C	000000-0027F816	repair alternator rear cover	Closed	Fully Fit	No	Level 2		13 Aug 2008			TUM FFR HARD TOP			
000000-00245D4D	000000-0027F816	repair alternator rear cover	Closed	Fully Fit	No	Level 2		13 Aug 2008			TUM FFR HARD TOP			
000000-001A47BC		RENEW ENGINE (EXCESSIVE OIL @ EXH DOWN PIPE)	Closed	Non-Taskworthy	No	Level 3		04 Jun 2008			TUM FFR HARD TOP			
000000-00153B1B		Initial Usage	Closed	Fully Fit	No	Level 1		24 Apr 2008			TUM FFR HARD TOP			
000000-00153B80		Initial Maintenance	Closed	Fully Fit	No	Level 1		24 Apr 2008			TUM FFR HARD TOP			

Work Objects

Serial Number: 14KF34  
NSN: 2320998937008

Criteria:  
Repair Level: ALL  
Work Object Status: Closed  
Mission Impact: ALL  
Fault State: ALL  
Escalate Work: ALL  
Work Request ID:  
Assigned Work Status: ALL  
Working Organisation:  
Repair Section:

Modification Event ID	Modification Number	Modification Description	Work Request ID	Escalate Work	Production Classification/In Service Classification	Modification Type	Apply When Usage Equals	Embody by Target Date	Usage Counter Units	Fault State	Work Status	Repair Level	Working Organisation	Repair Section	Estimated Repair Time
000000-0001C5B9	00026	Wheel Rim Change		No	-/	RTI				Fully Fit	CL				

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 Fault State: ALL  
 Escalate Work: ALL  
 Work Request ID:  
 Assigned Work Status: ALL  
 Working Organisation:  
 Repair Section:

Maintenance Event ID	Work Request ID	Escalate Work	Maintenance Event Name	Next Due Date	Repair Level	Fault State	Work Status	Estimated Repair Time	Working Organisation	Repair Section
000000-001413CE		No	80000 Kms (2)	22 Feb 2034	Level 1			000:00		
000000-0019BB42		No	Yearly/20000 Kms	15 Nov 2012	Level 1			000:00		
000000-0016C3C8		No	6 Monthly/10000 Kms	17 May 2012	Level 1			000:00		
000000-0019BB6C		No	Weekly (AR)(1)		Level 1			000:00		
000000-0016C3C9		No	Weekly (AR)(1)		Level 1			000:00		
000000-0019BB41		No	2 Yearly/40000 Kms	15 Nov 2013	Level 1			000:00		
000000-001413E9		No	80000 Kms (2)	22 Feb 2034	Level 1			000:00		
000000-00070F0A		No	6 Monthly/10000 Kms	17 May 2012	Level 1		CL	000:00		
000000-00070F09		No	Yearly/20000 Kms	15 Nov 2012	Level 1		CL	000:00		
000000-0009F6B9		No	6 Monthly/10000 Kms	17 May 2012	Level 1		CL	000:00		
000000-000AB428		No	Weekly (AR)(1)		Level 1		CL	000:00		
000000-000005C4		No	2 Yearly/40000 Kms	15 Nov 2013	Level 1		CL	000:00		
000000-000005C5		No	Yearly/20000 Kms	15 Nov 2012	Level 1		CL	000:00		
000000-000005C6		No	6 Monthly/10000 Kms	17 May 2012	Level 1		CL	000:00		
000000-00070BA2		No	Weekly (AR)(1)		Level 1		CL	000:00		
000000-00144469		No	80000 Kms (2)	22 Feb 2034	Level 1			000:00		
000000-00038E56		No	Yearly/20000 Kms	15 Nov 2012	Level 1		CL	000:00		
000000-00038E19		No	2 Yearly/40000 Kms	15 Nov 2013	Level 1		CL	000:00		
000000-00038E1A		No	6 Monthly/10000 Kms	17 May 2012	Level 1		CL	000:00		
000000-00038E57		No	Weekly (AR)(1)		Level 1		CL	000:00		
000000-000E07D3		No	Weekly (AR)(1)		Level 1		CL	000:00		
000000-0019BB6D		No	6 Monthly/10000 Kms	17 May 2012	Level 1			000:00		
000000-0010E123		No	36000 Kms (2)	26 Jan 2028	Level 2			000:00		
000000-0019BB6B		No	36000 Kms (2)	26 Jan 2028	Level 2			000:00		
000000-0004C198		No	6 Monthly/10000 Kms	17 May 2012	Level 1		CL	000:00		

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 Work Object Status: Closed  
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 Fault State: ALL  
 Escalate Work: ALL  
 Work Request ID:  
 Assigned Work Status: ALL  
 Working Organisation:  
 Repair Section:

Maintenance Event ID	Work Request ID	Escalate Work	Maintenance Event Name	Next Due Date	Repair Level	Fault State	Work Status	Estimated Repair Time	Working Organisation	Repair Section
000000-0016C3C3		No	First Parade Insp (AR)(1)		Level 1			000:00		
000000-0019BB80		No	First Parade Insp (AR)(1)		Level 1			000:00		
000000-0019BB7F		No	MEI (2)	15 Nov 2012	Level 2			000:00		
000000-000C9DFB		No	First Parade Insp (AR)(1)		Level 1		CL	000:00		
000000-0019BB81		No	6 Monthly 6534 Insp	17 May 2012	Level 1			000:00		
000000-0016C3C2		No	6 Monthly 6534 Insp	17 May 2012	Level 1			000:00		
000000-000B545A		No	MEI (2)	15 Nov 2012	Level 2		CL	000:00		
000000-000FF992		No	First Parade Insp (AR)(1)		Level 1		CL	000:00		
000000-000AB3EC		No	First Parade Insp (AR)(1)		Level 1		CL	000:00		
000000-00000F8D		No	MEI (2)	15 Nov 2012	Level 2		CL	000:00		
000000-000169C6		No	First Parade Insp (AR)(1)		Level 1		CL	000:00		
000000-000D0746		No	First Parade Insp (AR)(1)		Level 1		CL	000:00		
000000-00037688		No	MEI (2)	15 Nov 2012	Level 2		CL	000:00		