



Interactions with the TRA

Contact outside cases

If you have any queries regarding a new case you want to bring, or have general questions about trade remedies, the TRA or our processes you can contact our Pre-Application Office on contact@traderemedies.gov.uk.

The Pre-Application Office can provide guidance, review draft applications and are happy to talk to industry about the general requirements of them within the lifecycle of a trade remedies investigation.

Contact within a case

If you have registered on the [Trade Remedies Service \(TRS\)](#) and want to contribute as an interested party within a case, or wish to contact the team investigating a case you can contact them on the case's dedicated email address. This differs for each case and can be found in the Notice of Initiation for the case on the TRS. The case team will answer questions but there may be certain things they cannot share or speak about at particular points.

The TRA's outgoing contact within a case

The TRA's case team will reach out to interested parties for further data or clarification on points around submissions made. Unfortunately, due to time constraints, the case team is unable to visit all contributors or interested parties to a case. But they will consider all information provided when making a determination on the case unless it cannot be verified or is deficient.

If the case team thinks data is deficient they will issue a deficiency notice. There may be other data provided which doesn't persuade the case team towards one particular view - this is not necessarily 'deficient'.

Factsheet Highlights

Contact outside cases

Contact within a case

The TRA's outgoing contact within a case

Related Factsheets

Bringing an Application

Interested Parties' Information