



Ministry
of Defence

Defence Equipment and Support
Secretariat
#2043 Maple 0a
Ministry of Defence
Abbey Wood
Bristol BS34 8JH



Email: DES SEC-PolSec LE-JSC-WPNS@mod.uk

[REDACTED]

email: [REDACTED]

Our Reference:
FOI2022/10126
Date:
8 September 2022

Dear [REDACTED]

I am writing about your email of 1 September 2022, requesting the following information:

I am looking for all information relating to my Land Rover Defender Tithonus registration 66-KJ-36 serial no. SALLDHAC7HA900140.

Including service history, places served etc

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that information in scope of your request is held. This is attached, as follows:

- Annex A – Fault History (redacted)
- Annex B – Inspection History
- Annex C – Modification History
- Annex D – Servicing History

It has proved necessary to withhold some information in accordance with qualified exemptions of the FOI Act. Some of the commercially sensitive information in the Fault History (Annex A) relates to contractor repair times, which have been withheld under qualified exemption Section 43(2) (Commercial Interests). Section 43 concerns information which if disclosed would or would likely prejudice the commercial interests of any person (including defence contractors and the public authority holding it).

As the exemption is qualified, it was necessary to undertake a Public Interest Test to determine whether the balance for withholding the information outweighs that for disclosure. General arguments in favour of release were that full disclosure would demonstrate the MOD's commitment to openness and transparency; and make the UK Government more accountable to the electorate. The FOI Act also contains a presumption for release. However, reporting the time taken by MOD contractors to rectify fault reports could be used,

Defence Equipment & Support

along with already published contractor information, to reveal market sensitive information, such as hourly labour rates, that would likely allow the company's competitors to exploit when bidding for similar work.

Given the arguments described above, on balance, it was determined that the information should be withheld under Section 43(2) (Commercial Interests). The level of prejudice against release of this exempted information has been set at the higher level of "would" rather than "would be likely to".

Some information about your vehicle has previously been published; Section 21(1) of the FOI Act provides that information is exempt if it is reasonably available by other means. The MERLIN archive was released as part of a previous FOI request and can be accessed at the Government publications website via the following link:

<https://www.gov.uk/government/publications/foi-responses-published-by-mod-week-commencing-09-july-2018>

Under Section 16 (Advice and Assistance) of the FOI Act, I can advise you that the MERLIN database in the above link is split into seven spreadsheets. The first has a list of vehicles, while spreadsheets 2 through 7 include the vehicle service histories. To search for a vehicle, you must press Ctrl + F on your computer keyboard, then typing the vehicle registration number (66KJ36) and pressing 'enter'. For ease of reference, the published information concerning your vehicle is available from MERLIN 2.0 attachment 1, Row 129705, and MERLIN 2.0 attachment 5, Rows 8581 – 8589.

You may wish to note that when the MERLIN database was archived into its current format some data may have been lost or corrupted. You should therefore be cautious that some of the data may be inaccurate.

I can advise that no other information on this vehicle is held.

If you have any queries regarding the content of this letter, please contact this office in the first instance. If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DE&S Policy Secretariat

Defence Equipment & Support

Work Objects

Serial Number: 66KJ36
NSN: 2320998937008

Criteria:
Repair Level: ALL
Work Object Status: Closed
Mission Impact: ALL
Fault State: ALL
Escalate Work: ALL
Work Request ID: ALL
Assigned Work Status: ALL
Working Organisation:
Repair Section:

Fault ID	Work Request ID	Fault Description	Work Status	Fault State	Escalate Work	Repair Level	Batch Fault Group ID Number	Fault Occurrence Date	Mission Impact	Reason For Work	Level 3 Description	Working Organisation	Repair Section	Estimated Repair Time
000000-006DA1C9		CARRY OUT INITIAL SERVICE OF REPLACEMENT ENGINE - OIL AND FILTER CHANGE	Closed	Fully Fit	No	Level 2		04 Nov 2011	N/A	Servicing	TUM FFR HARD TOP			
000000-004F532E		OOPM 5 YEARLY COOLENT CHANGE DUE 07.12.14	Closed	Fully Fit	No	Level 2		15 Apr 2010	N/A	Failure	TUM FFR HARD TOP			
000000-004F52FD		OOPM 5YEARLY OR 48000MILES CAMSHAFT TIMING BELT CHANGE DUE 05.11.13	Closed	Fully Fit	No	Level 2		15 Apr 2010	N/A	Failure	TUM FFR HARD TOP			
000000-00608508		ENGINE SOUNDS TAPPETY AT REVS	Closed	Non-Taskworthy	No	Level 2		23 May 2011	N/A	Failure	TUM FFR HARD TOP			000:00
000000-00608500		STARTER MOTOR NOT ALWAYS ENGAGING	Closed	Non-Taskworthy	No	Level 2		23 May 2011	N/A	Failure	TUM FFR HARD TOP			000:00
000000-006AE4AE		Insp Steering Drop Arm Tab Washer	Closed	Non-Taskworthy	No	Level 2	000000-00000288	22 Jun 2011	N/A	Inspection	TUM FFR HARD TOP			
000000-006143F7		CARRY OUT STEERING DROP ARM TABBED WASHER INSPECTION AS PER HQ LAND FORSES LETTER DATED 10 JUN 11 (HQLF/EQUIP/SE/03/29)	Closed	Fully Fit	No	Level 2		15 Jun 2011	N/A	Inspection	TUM FFR HARD TOP			
000000-00605DEB		CARRY OUT SIX MONTHLY SERVICE LEVEL 2 TASKS IAW 2320-D-122-601 TBL 7 COL A	Closed	Non-Taskworthy	No	Level 2		16 May 2011	N/A	Servicing	TUM FFR HARD TOP			000:00
000000-00607480		RENEW 5/BOX LEVEL PLUG COPPER WASHER	Closed	Fully Fit	No	Level 1		19 May 2011	N/A	Damage	HARD TOP TUM FFR			000:00
000000-006074AB		TOP UP ENG OIL	Closed	Fully Fit	No	Level 1		19 May 2011	N/A	Servicing	HARD TOP TUM FFR			000:00
000000-00607440		RENEW TOP HOSE	Closed	Fully Fit	No	Level 1		19 May 2011	N/A	Damage	HARD TOP			000:00
000000-0060749D		RENEW FRONT PROP SHAFT BOOT	Closed	Non-Taskworthy	No	Level 2		19 May 2011	N/A	Damage	TUM FFR HARD TOP			000:00
000000-00605DC4		CARRY OUT SIX MONTHLY SERVICE INSP	Closed	Fully Fit	No	Level 2		16 May 2011	N/A	Inspection	TUM FFR HARD TOP			
000000-00605DE1		CARRY OUT 6 MONTHLY SERVICE LEVEL 2 TASKS IAW 2320-D-122-601 TBL 7 COL A	Closed	Non-Taskworthy	No	Level 2		16 May 2011	N/A	Servicing	TUM FFR HARD TOP			
000000-00605DCC		CARRY OUT SIX MONTHLY SERVICE LEVEL 1 TASKS IAW 2320-D-122-601 TBL 7 COL A	Closed	Non-Taskworthy	No	Level 1		16 May 2011	N/A	Servicing	TUM FFR HARD TOP			
000000-005E288D		LEAK ON REAR DIFF	Closed	Non-Taskworthy	No	Level 2		02 Mar 2011	N/A	Failure	TUM FFR HARD TOP			
000000-005E2889		SUSPECTED CONTAMINATED BACK BRAKES	Closed	Non-Taskworthy	No	Level 2		02 Mar 2011	N/A	Failure	TUM FFR HARD TOP			
000000-005BC599		CARRY OUT MEI IAW 2300-A-050-013	Closed	Non-Taskworthy	No	Level 2		18 Nov 2010			TUM FFR HARD TOP			
000000-005BC5BE		RENEW REAR BRAKE SHOES	Closed	Fully Fit	No	Level 2		18 Nov 2010			TUM FFR HARD TOP			
000000-005BC5B9		REPAIR REAR AXLE BREATHER PIPE (AT AXLE END)	Closed	Fully Fit	No	Level 2		18 Nov 2010			TUM FFR HARD TOP			
000000-005BC5A3		RENEW REAR EXHAUST SECTION (-S- BUT NOT EXPECTED TO LAST 6 MONTHS	Closed	Non-Taskworthy	No	Level 2		18 Nov 2010			TUM FFR HARD TOP			
000000-005BC592		CARRY OUT 24 MONTH SERVICE LEVEL 2 TASKS IAW 2320-D-122-601 TBL 7 COL C	Closed	Non-Taskworthy	No	Level 2		18 Nov 2010			TUM FFR HARD TOP			
000000-005Z403F		RENEW REAR SILENCER	Closed	Fully Fit	No	Level 2		23 Jun 2010			TUM FFR HARD TOP			
000000-004F5327		OOPM 2 YEARLY BRAKE FLUID CHANGE DUE ON 05.11.10	Closed	Fully Fit	No	Level 2		15 Apr 2010			TUM FFR HARD TOP			
000000-005BC58F		CARRY OUT 24 MONTH SERVICE LEVEL 1 TASKS IAW 2320-D-122-601 TBL 7 COL C	Closed	Non-Taskworthy	No	Level 1		18 Nov 2010			TUM FFR HARD TOP			
000000-005383D7		INSPECT FAN BELT TENSION & CONDITION	Closed	Fully Fit	No	Level 2		20 Jul 2010			TUM FFR HARD TOP			
000000-005569B9		RECORD OF WORK COMPLETED DURING PROJECT TITHONUS (SEE COMMENTS BOX)	Closed	Fully Fit	No	Level 4		11 Aug 2010			TUM FFR HARD TOP			
000000-00523C44		INVESTIGATE VISCOUS FAN EXCESSIVE MOVMENT	Closed	Fully Fit	No	Level 2		23 Jun 2010			TUM FFR HARD TOP			
000000-00523C23		REER DOOR STAY HAS EXCESSIVE PLAY	Closed	Fully Fit	No	Level 2		23 Jun 2010			TUM FFR HARD TOP			
000000-00523C51		REPAIR ALTERNATOR CABLE CONECTION	Closed	Fully Fit	No	Level 2		23 Jun 2010			TUM FFR HARD TOP			
000000-00524018		REPAIR FACIA HOT & COLD AIR ADJUSTER INSECURE	Closed	Fully Fit	No	Level 2		23 Jun 2010			TUM FFR HARD TOP			
000000-00524031		INVESTIGATE LIFT PUMP OIL LADEN	Closed	Fully Fit	No	Level 2		23 Jun 2010			TUM FFR HARD TOP			
000000-00523C14		INVESTIGATE MAP LIGHT BULB DIM	Closed	Fully Fit	No	Level 2		23 Jun 2010			TUM FFR HARD TOP			
000000-00524070		CARRY OUT 6534 INSPECTION	Closed	Non-Taskworthy	No	Level 2		23 Jun 2010			TUM FFR HARD TOP			
000000-005288EC		ADJUST HEADLIGHT BEAMS	Closed	Non-Taskworthy	No	Level 2		29 Jun 2010			TUM FFR HARD TOP			

CARRY OUT LEVEL 1 TASKS FOR 6 MONTHLY IAW 2320-D-122-601 TABLE7 COLUMN A									
000000-0052406B	000000-002B901C	000000-002B901C	ADJUST FREEPLAY ON REAR R/H & L/H BEARING	Closed	Non-Taskworthy	No	Level 1	23 Jun 2010	TUM FFR HARD TOP
000000-005238E0	000000-002B901C	000000-002B901C	ADJUST FREEPLAY ON REAR R/H & L/H BEARING	Closed	Non-Taskworthy	No	Level 2	23 Jun 2010	TUM FFR HARD TOP
000000-005238F4	000000-002B901C	000000-002B901C	OX 75 G/BOX OIL CONVERSION	Closed	Fully Fit	No	Level 2	23 Jun 2010	TUM FFR HARD TOP
000000-005238FD	000000-002B901C	000000-002B901C	ADJUST HAND BREAK EXCESSIVE TRAVEL	Closed	Fully Fit	No	Level 2	23 Jun 2010	TUM FFR HARD TOP
000000-00523C06	000000-002B901C	000000-002B901C	OBSERVE SLIGHT PLAY IN STEERING	Closed	Fully Fit	No	Level 2	23 Jun 2010	TUM FFR HARD TOP
000000-00523C8D	000000-002B901C	000000-002B901C	OBSERVE SLIGHT PLAY IN BOTTM LINK ARM BUSHES	Closed	Fully Fit	No	Level 2	23 Jun 2010	TUM FFR HARD TOP
000000-00524002	000000-002B901C	000000-002B901C	CARRY OUT RBT	Closed	Fully Fit	No	Level 2	23 Jun 2010	TUM FFR HARD TOP
000000-0052406E	000000-002B901C	000000-002B901C	CARRY OUT LEVEL 2 TASKS FOR 6 MONTHLY IAW 2320-D-122-601 TABLE7 COLUMN A	Closed	Non-Taskworthy	No	Level 2	23 Jun 2010	TUM FFR HARD TOP
000000-00523C34	000000-002B901C	000000-002B901C	RENEW DEFECTIVE No PLATE	Closed	Fully Fit	No	Level 2	23 Jun 2010	TUM FFR HARD TOP
000000-005030D6	000000-002B2C30	000000-002B2C30	RENEW COOLANT PUMP AND VISCOUS DAMPER	Closed	Non-Taskworthy	No	Level 2	07 May 2010	TUM FFR HARD TOP
000000-0045C241	000000-0029523D	000000-0029523D	PASSENGER DOOR CATCH REQS ADJ	Closed	Fully Fit	No	Level 2	26 Jul 2009	TUM FFR HARD TOP
000000-004D99F4	000000-002AA81A	000000-002AA81A	EXSELARIATOR CABLE IS STICKING	Closed	Fully Fit	No	Level 2	02 Mar 2010	TUM FFR HARD TOP
000000-004D99EF	000000-002AA81A	000000-002AA81A	LOOSING COOLENT	Closed	Non-Taskworthy	No	Level 2	02 Mar 2010	TUM FFR HARD TOP
000000-004D99FA	000000-002AA81A	000000-002AA81A	RENUW 24V ALTENIATOR (BIARINGS WORN)	Closed	Limited Role	No	Level 2	02 Mar 2010	TUM FFR HARD TOP
000000-0046AD05	000000-0029523D	000000-0029523D	INV BRAKES SQUEALING	Closed	Limited Role	No	Level 2	09 Aug 2009	TUM FFR HARD TOP
000000-0046AD07	000000-0029523D	000000-0029523D	INV KNOCKING AT REAR AXLE	Closed	Non-Taskworthy	No	Level 4	09 Aug 2009	TUM FFR HARD TOP
000000-0046AD04	000000-0029523D	000000-0029523D	GEARBOX - CLUNKING ON GEAR CHANGE	Closed	Non-Taskworthy	No	Level 4	09 Aug 2009	TUM FFR HARD TOP
000000-00423D6E	000000-0028DD08	000000-0028DD08	RECTIFY HEAD LIGHT LENS CRACKED	Closed	Non-Taskworthy	No	Level 2	19 May 2009	TUM FFR HARD TOP
000000-00423D6A	000000-0028DD08	000000-0028DD08	RECTIFY CHARGING FAULT	Closed	Non-Taskworthy	No	Level 2	19 May 2009	TUM FFR HARD TOP
000000-003D56EA			Initial Usage	Closed	Fully Fit	No	Level 1	24 Feb 2009	TUM FFR HARD TOP

Work Objects

Serial Number: 66KJ36
 NSN: 2320998937008

Criteria:

Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Maintenance Event ID	Work Request ID	Escalate Work	Maintenance Event Name	Next Due Date	Repair Level	Fault State	Work Status	Estimated Repair Time	Working Organisation	Repair Section
000000-0006F69E		No	MEI (2)	18 Nov 2011	Level 2		CL	000:00		
000000-000028D7		No	MEI (2)	18 Nov 2011	Level 2		CL	000:00		
000000-000028D8		No	First Parade Insp (AR)(1)		Level 1		CL	000:00		
000000-0000233C		No	MEI (2)	18 Nov 2011	Level 2		CL	000:00		
000000-001848F6		No	6 Monthly 6534 Insp	16 Nov 2011	Level 1			000:00		
000000-00031074		No	MEI (2)	18 Nov 2011	Level 2		CL	000:00		

Work Objects

Serial Number: 66KJ36
 NSN: 2320998937008

Criteria:
 Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Modification Event ID	Modification		Work	Production	Modification Type	Apply When Usage Equals	Embodiment Target Date	Usage Counter	Fault State	Work Status	Repair	Working	Repair	Estimated
	Number	Description	Request ID	Escalate Work							Classification / In Service Classification	Level	Organisation	Section
000000-00003DFC	00026	Wheel Rim Change		No	-/	RTI			Fully Fit	CL				

Work Objects

Serial Number: 66KJ36
 NSN: 2320998937008

Criteria:
 Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Maintenance Event ID	Work Request ID	Escalate Work	Maintenance Event Name	Next Due Date	Repair Level	Fault State	Work Status	Estimated Repair Time	Working Organisation	Repair Section
000000-001848EE		No	80000 Kms (2)	29 Dec 2033	Level 1			000:00		
000000-0015D13A		No	6 Monthly/10000 Kms	17 Nov 2011	Level 1			000:00		
000000-000DF02B		No	Weekly (AR)(1)		Level 1		CL	000:00		
000000-0007013C		No	6 Monthly/10000 Kms	17 Nov 2011	Level 1		CL	000:00		
000000-000E7AEC		No	36000 Kms (2)	21 Jan 2026	Level 2		CL	000:00		
000000-000BE5D4		No	2 Yearly/40000 Kms	17 Nov 2012	Level 1		CL	000:00		
000000-000D54E2		No	Yearly/20000 Kms	18 Nov 2011	Level 1		CL	000:00		
000000-00002805		No	2 Yearly/40000 Kms	17 Nov 2012	Level 1		CL	000:00		
000000-0000280E		No	6 Monthly/10000 Kms	17 Nov 2011	Level 1		CL	000:00		
000000-0000280F		No	Yearly/20000 Kms	18 Nov 2011	Level 1		CL	000:00		
000000-00002810		No	80000 Kms (2)	29 Dec 2033	Level 1		CL	000:00		
000000-00002B4B		No	2 Yearly/40000 Kms	17 Nov 2012	Level 1		CL	000:00		
000000-00002B4C		No	36000 Kms (2)	21 Jan 2026	Level 2		CL	000:00		
000000-00002B4D		No	6 Monthly/10000 Kms	17 Nov 2011	Level 1		CL	000:00		
000000-00002B4E		No	Yearly/20000 Kms	18 Nov 2011	Level 1		CL	000:00		
000000-000FE262		No	80000 Kms (2)	29 Dec 2033	Level 1		CL	000:00		
000000-00002B59		No	First 1600 Kms (AR)		Level 2		CL	000:00		
000000-000C7110		No	Weekly (AR)(1)		Level 1		CL	000:00		
000000-00058467		No	Weekly (AR)(1)		Level 1		CL	000:00		
000000-000082AF		No	6 Monthly/10000 Kms	17 Nov 2011	Level 1		CL	000:00		
000000-000082B0		No	Weekly (AR)(1)		Level 1		CL	000:00		
000000-000321AF		No	Yearly/20000 Kms	18 Nov 2011	Level 1		CL	000:00		
000000-00102153		No	6 Monthly/10000 Kms	17 Nov 2011	Level 1		CL	000:00		
000000-000321F4		No	Weekly (AR)(1)		Level 1		CL	000:00		
000000-00058466		No	6 Monthly/10000 Kms	17 Nov 2011	Level 1		CL	000:00		