

Measure	Calendar Year					2022 Calendar Quarters				Overall Total 2014 - 2022 <sup>1</sup>	
	2018	2019	2020	2021	2022	Jan - Mar (Q1)	Apr - Jun (Q2)	Jul - Sep (Q3)	Oct - Dec (Q4)		
<b>Crossings</b>	<b>Total number of crossings</b>	57.80 m	57.31 m	45.05 m	50.54 m	55.89 m	12.78 m	14.31 m	15.01 m	13.79 m	436.91 m
	<b>Total number of crossings during charging hours only</b>	49.85 m	49.65 m	39.46 m	44.46 m	48.58 m	11.21 m	12.42 m	12.95 m	12.00 m	379.82 m
	UK registered vehicles only	47.81 m	47.70 m	37.68 m	42.70 m	46.74 m	10.76 m	11.97 m	12.47 m	11.54 m	364.42 m
	Non UK registered vehicles only	2.04 m	1.95 m	1.77 m	1.76 m	1.84 m	0.46 m	0.45 m	0.48 m	0.46 m	15.41 m
	<b>Average number of crossings (daily average)</b>	158,348	157,023	123,082	138,457	153,127	142,041	157,259	163,141	149,869	147,905
	<b>Average number of crossings during charging hours only (daily average)</b>	136,573	136,037	107,807	121,801	133,096	124,604	136,492	140,749	130,393	128,579
<b>Average number of crossings during charging hours by vehicles with VRMs<sup>2</sup> not previously seen (daily average)</b>	5,708	5,270	3,229	4,153	4,672	3,594	5,074	5,845	4,156	6,051	
<b>Compliance<sup>3</sup></b>	<b>Compliance rate</b>	94.5%	94.8%	94.8%	94.9%	94.4%	94.9%	94.5%	94.0%	94.2%	94.4%
	<b>UK compliance rate</b>	95.1%	95.4%	95.4%	95.3%	94.9%	95.3%	95.0%	94.6%	94.7%	94.9%
	<b>Non UK compliance rate</b>	81.1%	80.8%	83.5%	84.5%	82.4%	85.1%	81.4%	79.8%	82.7%	81.2%
<b>PCNs<sup>4</sup></b>	<b>UK PCNs issued</b>	2.43 m	2.24 m	1.83 m	1.90 m	2.38 m	0.56 m	0.57 m	0.62 m	0.63 m	17.45 m
	of which issued with warning notice	1.07 m	0.90 m	0.72 m	0.80 m	0.98 m	0.22 m	0.24 m	0.27 m	0.25 m	7.82 m
	of which issued with no warning notice	1.36 m	1.34 m	1.11 m	1.10 m	1.40 m	0.34 m	0.33 m	0.35 m	0.38 m	9.64 m
	<b>Non UK PCN cases received by european debt recovery agency</b>	0.52 m	0.49 m	0.41 m	0.34 m	0.41 m	0.09 m	0.10 m	0.12 m	0.10 m	3.60 m
<b>Accounts</b>	<b>Number of open Dart Charge accounts<sup>5</sup></b>	1.30 m	1.10 m	0.93 m	0.88 m	0.88 m	0.88 m	0.88 m	0.88 m	0.88 m	0.88 m
	<b>Number of vehicles on open Dart Charge accounts<sup>5</sup></b>	3.23 m	3.00 m	2.77 m	2.77 m	2.89 m	2.78 m	2.83 m	2.85 m	2.89 m	2.89 m
	<b>Number of active LRDS<sup>6</sup> Plans</b>	40,659	41,241	43,181	45,064	43,525					43,525

<sup>1</sup> Data starting from 30th November 2014 (start of Dart Charge).

<sup>2</sup> Vehicle Registration Mark (VRM).

<sup>3</sup> Crossings made in compliance with the scheme order. Data rounded to 1 decimal place.

<sup>4</sup> Penalty Charge Notice (PCN)

<sup>5</sup> Snapshot as at 16th of the last month in the period.

<sup>6</sup> Snapshot of active Local Residents Discount Scheme (LRDS) plans taken during each period.

Data shown in millions format (to 2 decimal places) where appropriate.

Measure	Financial Year					2022/23 Financial Quarters			Overall Total 2014 - 2022 <sup>1</sup>	
	2018/19	2019/20	2020/21	2021/22	2022/23	Apr - Jun (Q1)	Jul - Sep (Q2)	Oct - Dec (Q3)		
Crossings	<b>Total number of crossings</b>	57.82 m	56.38 m	42.01 m	54.01 m	43.11 m	14.31 m	15.01 m	13.79 m	436.91 m
	<b>Total number of crossings during charging hours only</b>	49.94 m	48.89 m	36.88 m	47.47 m	37.37 m	12.42 m	12.95 m	12.00 m	379.82 m
	UK registered vehicles only	47.89 m	46.99 m	35.17 m	45.65 m	35.98 m	11.97 m	12.47 m	11.54 m	364.42 m
	Non UK registered vehicles only	2.05 m	1.90 m	1.71 m	1.82 m	1.39 m	0.45 m	0.48 m	0.46 m	15.41 m
	<b>Average number of crossings (daily average)</b>	158,408	154,030	115,091	147,965	159,754	157,259	163,141	149,869	147,905
	<b>Average number of crossings during charging hours only (daily average)</b>	136,829	133,573	101,046	130,055	135,876	136,492	140,749	130,393	128,579
<b>Average number of crossings during charging hours by vehicles with VRMs<sup>2</sup> not previously seen (daily average)</b>	5,622	5,059	2,993	4,545	5,025	5,074	5,845	4,156	6,051	
Compliance <sup>3</sup>	<b>Compliance rate</b>	94.6%	94.9%	94.9%	94.8%	94.3%	94.5%	94.0%	94.2%	94.4%
	<b>UK compliance rate</b>	95.2%	95.5%	95.4%	95.3%	94.7%	95.0%	94.6%	94.7%	94.9%
	<b>Non UK compliance rate</b>	80.9%	81.0%	84.0%	84.7%	81.6%	81.4%	79.8%	82.7%	81.2%
PCNs <sup>4</sup>	<b>UK PCNs issued</b>	2.42 m	2.24 m	1.60 m	2.17 m	1.82 m	0.57 m	0.62 m	0.63 m	17.45 m
	of which issued with warning notice	1.03 m	0.89 m	0.64 m	0.92 m	0.76 m	0.24 m	0.27 m	0.25 m	7.82 m
	of which issued with no warning notice	1.39 m	1.35 m	0.97 m	1.25 m	1.06 m	0.33 m	0.35 m	0.38 m	9.64 m
	<b>Non UK PCN cases received by european debt recovery agency</b>	0.53 m	0.49 m	0.37 m	0.36 m	0.32 m	0.10 m	0.12 m	0.10 m	3.60 m
Accounts	<b>Number of open Dart Charge accounts<sup>5</sup></b>	1.31 m	0.88 m	0.90 m	0.88 m	0.88 m	0.88 m	0.88 m	0.88 m	0.88 m
	<b>Number of vehicles on open Dart Charge accounts<sup>5</sup></b>	3.21 m	2.98 m	2.72 m	2.78 m	2.89 m	2.83 m	2.85 m	2.89 m	2.89 m
	<b>Number of active LRDS<sup>6</sup> Plans</b>	40,570	40,643	41,284		43,525				43,525

<sup>1</sup> Data starting from 30th November 2014 (start of Dart Charge).

<sup>2</sup> Vehicle Registration Mark (VRM).

<sup>3</sup> Crossings made in compliance with the scheme order. Data rounded to 1 decimal place.

<sup>4</sup> Penalty Charge Notice (PCN)

<sup>5</sup> Snapshot as at 16th of the last month in the period.

<sup>6</sup> Snapshot of active Local Residents Discount Scheme (LRDS) plans taken during each period.

Data shown in millions format (to 2 decimal places) where appropriate.